

Raquel J. Webster Senior Counsel

December 15, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the COVID-19 Emergency Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Websto

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

<u>PUC 1-1</u>

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - o Arrears 30 Days 60 Days
 - o Arrears 60 Days 90 Days
 - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - o Residential
 - o Residential Low-Income
 - o Small Commercial and Industrial ("C&I")
 - o Medium C&I
 - o Large C&I
- Historic Comparisons -12 Months' Historic Data
 - Variance in dollars
 - o Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

	Tab: Date:	ELECTRIC 12/12/2020			
			2020 Mar Arr May bu bu Aug San Oct Nov 12/12/02/00	2019/2020 Variance (Percent Change)	2019 / 2020 Variance (Amount Change)
	# of Customers Residential Low Income Residential			$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	The
	Small C&I	$ \begin{bmatrix} 50,972 & 51,054 & 31,052 & 51,217 & 51,283 & 51,370 & 51,491 & 51,851 & 51,859 & 52,070 & 52,138 & 52,247 \\ \hline 80,771 & 80,781 & 80,851 & 80,951 & 80,951 & 81,101 & 81,101 & 81,121 & 81,451 & 81,85$	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$rac{13}{60} = rac{298}{158} = rac{328}{118} = rac{288}{128} = rac{2.68}{2.68} = 2.48 = 2.28 = rac{188}{2.28} = -1$ $rac{1}{60} = rac{153}{158} = rac{158}{118} = rac{1081}{118} = 0.981 = 0.531 = 0.381 = 0.381 = -1$ $rac{1}{28} = -rac{128}{128} = -rac{118}{128} = -rac{1081}{128} = 0.481 = -0.38 = -0.381 = -1$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
	# of Customers w/ Arrears	995,055 995,257 995,267 995,167 995,355 995,047 997,574 97,575 995,795 995,795 995,747 501,459 501,717 502,185 6,1,152 65,215 61,544 60,130 65,493 67,412 71,579 77,21,13 79,745 75,662 73,196 73,665 13,606 13,007 13,100 13,100 13,100 13,107 13,671 14,697 14,687 15,055 15,5570 15,5750 15,5750 15,5770 15,570	305,153 304,759 304,755 304,757 304,757 304,757 304,757 305,7577 <	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	989 - 7,541 - 8,066 - 8,306 - 7,300 - 7,596 - 7,590 - 5,519 - 5,544 - 446 - 20,242 - 18,836 - 22,131 - 11,888 - 15,835 - 18,424 - 13,642 - 12,750 - 901 - 11,461 - 901 - 10,27 - 301 - 475 - 951 - 12,241 - 7,240 - 7,240
	Small C&i	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	13] - 51324 - 22.05 - 6.65 - 9.705 - 22.16 - 16.45 - 11.46 - 21.49 - 2.25 4 53 - 50.48 - 0.07 - 40.38 - 1.58 - 1.52 - 2.28 - 2.08 - 2.65	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
	Total	83,643 83,826 81,532 83,974 90,178 97,275 95,930 106,564 101,994 99,541 104,522 - 30,333 - 33,483 - 9,555 - 22,544 - 36,480 - 36,218 - 36,001 - 38,175 - 33,275 - 27,837	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	86 - 33.2% - ^{72.4} % - 23.8% - 32.2% - 13.3% - 19.7% - 17.8% - 21.1% - 10.0%	784 24,592 20,543 26,271 11,981 17,782 17,341 20,224 10,229 4 489 11,289 12,341 20,224 10,229 11,281 12,341 12,22,24 10,229 11,241 10,229 11,241 10,229 11,241 10,229 11,241 10,229 11,241 10,
	Small C&I	4,316 3,722 5,876 3,666 6,095 4,312 6,077 4,069 5,028 5,526 5,102 5,142 6,077 4,069 6,028 5,526 5,102 5,142 5,142 6,095 6,077 6,000		$\begin{array}{cccccccccccccccccccccccccccccccccccc$	1331
	Total		I _ 17.236 _ 14.074 _ 23.469 _ 23.459 _ 24.651 _ 10.96 _ 1.546 _ 15.244 _ 25.977 _ 12.444 _ 25.977 _ 12.454 _ 25.974] _ 13.	편 3전트 _ 2014 _ 1229 _ 1234 _ 1234 _ 2328 _ 2429 _ 1232 _ 1235 _ 1235 _ 1231 _ 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	286 _ [12,471] _ [6,02] _ 2,130 _ 11,0121 _ [5,940] _ [4,580] _ 12,0201 _ 12,000 _ [12,631] [
	Low Income Residential	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
	Total		21.965 22.697 25.697 25.197 25.197 24.296 21.1352 16.615 2.1353 21.1356 25.157 25.6177 25.617 25.617 25.617 25.617 25.617 25.617 25.6177 25.617 25.61	004 - 4555% - 655% - 11.0% - 0.5% - 7.4% - 30.7% - 0.5% - 7.4% - 14.4%	865 7 7,845 7 1,822 7 121 7 12
	Low Income Residential	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
	Total S Arrears 30-60 Residential	- 259.157 30,315 29,749 31,016 31,016 30,925 30,925 29,769 31,016 31,016 30,925 30,925 30,926 31, 37,345 31, 40,007 42,2027 40,007 42,00	- 42,236 - 49,536 - 54,492 - 54,492 - 54,076 - 52,777 - 53,067 - 51,977 - 54,076 - 54,075 - 60,115 - 60, - 510,725,564 - 510,149,510 - 59,310,253 - 59,332,668 - 58,752,687 - 513,305,220 - 516,953,397 - 515,172,684 - 510,690,005 - 510,873,	$\frac{12}{100} = -\frac{12}{12.58} - \frac{10}{17.28} - \frac{10}{17.28} - \frac{11}{17.58} - \frac{11}$	225 - 15728 - 22,783 - 22,035 - 22,035 - 23,357 - 22,012 - 23,387 - 22,012 - 23,387 - 22,7787
	Low Income Residential	1.774.003 51.386.05 51.386.42 51.190.01 51.778.603 51.200.000 51.586.833 51.381.152 51.41.688 51.578.653 51.566.81 51.706.753 51.409.271 51.081.000 51.578.683 51.381.152 51.47.688 51.798.643 51.381.152 51.47.688 51.798.643 51.881.523 51.278.653 51.778.653 51.778.653 51.788.653 51.881.750 51.578.653 51.778.653 51.778.653 51.778.653 51.788.653 51.881.750 51.479.693 51.782.763 51.777.653 51.778.653	1 51,00139 (51,445,095 (51,445,095) 51,336,735 (51,211,728 (51,662,24) 52,081,138 (51,468,576 (51,101,182) 51,277, 57,056,008 (52,584,705 (51,741,751) 51,496,658 (51,466,495) 51,811,68 (52,012,42) 51,971,47 (51,777,75) 51,405, 54,417,44 (52,582,84) 52,311,151 (52,001,139 (52,001,124) 51,407,154) 52,405,346 (52,100,104) 51,277,	99 – 4094 - 12391 - 0391 - 17391 - 5119 - 11791 - 15491 - 4234 - 13891 - 510 82 - 3188 - 4639 - 1178 - 3738 - 3298 - 2278 - 1239 - 3098 - 1199 - 522 66 - 2119 - 6049 - 49690 - 54981 - 2981 - 35691 - 2119 - 4269 - 36691 - 555	200() (205,50)() 3.427 197,702.1 (45,17)() 177,733 277,724.1 (94,259)() (199,970)() 197 87,2552 104.40 411.69 (44,11) 949,550 277,724.1 [94,259)() 119,970 447 1.33,2964 765,575 57,1251 546,941 433,460 163,103 585,661 -
	Large C&I	51765,305 52,088,877 51,471,076 51,471,077 51,75394 5931,250 5931,250 512,077,731 3935,084 5142,078 514,593,084 5142,078,175 514,593,079 515,593,084 5142,079 514,593,084 5142,094 514,09	52,212,349 52,710,494 53,877,341 52,005,009 52,252,543 52,749,307 53,863,188 52,070,352 52,618,973 52,288, 518,670,587 51,519,677,37 51,19,460 52,556 54,575 51,19,450 52,536,654 52,536,654 52,536,654 52,536,554 51,573,511 51,557,71 55,589,550 55,680,835 56,392,718 56,076,120 55,377,47 53,376,74 57,643,274 59,789,408 55,39,553 57,551		
	Low Income Residential	□ \$1374.3471 \$14.377.664 \$1251.581 \$10.08.2704 \$3657.431 \$392.260 \$13065.119 \$137.6647 \$12.277.260 \$11.37,635 \$12.45.3951 \$31.947.66 \$3521.955 \$516.800 \$504.825 \$460.090 \$383.267 \$31.943 \$496.433 \$496.433 \$397.651 \$513.705 \$512.453.957 \$577.60 \$405.247 \$460.746 \$460.207 \$345.141 \$1535.656 \$536.214 \$377.768 \$406.441 \$460.360 \$511.765 \$41.520 \$41	\$1,187,224 \$1,150,504 \$897,821 \$748,775 \$725,078 \$773,168 \$785,592 \$919,818 \$755,	773 11.9% -1.2% 1.2% 12.7% 13.6% 21.9% 12.2% 18.8% 4.9% -3.2% 516 516 61.7% 534.6% 12.71% 102.5% 98.7% 57.2% 69.2% 63.7% 63.2% 52.5% 534 457 60.5% 146.9% 145.2% 160.1% 108.5% 57.7% 107.4% 94.2% 95.6% 5345	768 (17,239) (21,841) 138,952 188,078 109,009 203,650 67,246 (41,162) 210 695,597 652,590 77,420 378,459 221,698 344,738 382,713 373,838 758 706,461 681,297 552,660 390,137 338,864 400,405 381,151 450,458
	Large C&i		<u>\$10,9269,767</u> \$11,001,067 <u>\$10,516,153</u> \$9,442,116 <u>\$8,719,716</u> <u>\$8,981,090</u> <u>\$10,926,509</u> \$13,738,339\$\$12,046,120 <u>\$10,996,</u> 4	<u>112 49.1% 59.3% 61.7% 79.6% 96.4% 88.2% 88.2% 84.4% 65.4% 53.262</u>	<u>913 54,094,778 54,011,527 54,184,127 54,280,197 54,125,096 55,121,178 56,286,392 54,764,804</u>
	Low Income Residential	57,447,249 57,7837,741 58,8629,441 58,129,122 57,875,741 58,08,344 58,829,441 59,191,522 59,683,333 59,572,885 597,98,66 51,032,111 51,064,351 51,004,510 51,024,215 5399,000 51,007,932 51,553,643 512,4623 51,225,383 513,556 532,2354 539,27,085 536,633 513,515 5309,730 530,6969 5336,055 5322,354 539,27,005 5431,711 5444,869 5444,664 5428,711	\$9,9/4,117 \$10,605,684 \$10,914,927 \$11,134,624 \$11,838,454 \$11,842,524 \$11,601,575 \$11,161,555 \$11,532,962 \$11,598,6		
	Large C&I	5166,690 5188,858 522,299 5187,279 523,7619 5315,485 5210,757 522,528,445 5216,855 524,689 517,240 5148,714 530,481,745 521,521,521,521,521,521,521,521,521,521,	1 5176-1881 5174,2791 5427,761 5402,456 5454,771 540,775 540,775 546,975,75 546,9695 5565,972 566,9 532,167,669 537,033,942 541,550,415 543,90,975 546,966,772 540,109,973 550,015,484 541,10,379 560,452,119 552,553, 545,279,670 547,472,472 547,570,570,570 547,570,570 547,570 547,570 547,570 547,570 547,570 547,570 547,570 54 545,279,670 547,472 547,570 5	85 7.6% 7.5% 13.7% 13.7% 91.4% 91.4% 72.1% 79.4% 71.0% 161.3% 517 97 57.1% 77.3% 93.6% 100.2% 113.7% 125.8% 128.5% 135.6% 133.6% 511.685 97 57.1% 75.1% 75.1% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6% 51.6%	488 [14,119] 34,771 214,577 217,128 227,589 215,019 195,010 349,597 966 5155654,831 520,125,478 51,597,495 524,588,744 527,357,867 528,131,073 531,528,077 534,682,467
	Low Income Residential	50545500 50045557 50030605 50045739 5000148 5002230 50054279 5100145 511497433 51179032 51245544 51278,37 51068732 5125661 5108464 5257048 5202301 5205496 5128707 5314218 5128758 5127127 5330272 5346155 52705873 549544 512484 5257048 5202301 5205496 5202477 5215218 5128758 5127127 5330272 5340155	51,112,200 511,425,095 513,427,737 1362966100% 514,097,602 514,520,07 514,071,538 514,103,205 513,960,222 513,889, 54,433,449 55,602,281 55,660,281 54,7600,008 55,488,866 55,900,460 56,108,205 56,109,988 56,109,988 56,349, 53,551,554 55,599,524 54,765113 47733000% 55,277,788 55,4827,794 55,365,297 54,265,031 55,270,455 54,829,	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	100 2586,258 3.181,71 3.574,322 4.086,224 4.309,884 4.206,768 3.081,160 2.472,884
	Large C&I			97 30.7% 11.3% 39.6% 70.6% 72.1% 169.6% 2.7% 46.7% 93.3% 570 55 43.1% 52.3% 69.4% 84.3% 79.0% 99.7% 85.3% 91.1% 51.1% 518.360 	579 323,047 765,111 1,104,298 5,1587,006 2,481,575 70,502 1,191,774 1,770,259 5,500
	Low income Residential	Listation Listation <thlistation< th=""> Listation <thlistation< th=""> Listation <thlistation< th=""> <thlistation< th=""> <thlis< th=""><th>16235211 1023524 1024524 10245271 1025521 10255151 2005827 1082525 101455519 114565071 N/A 15525291 505921 50595117 4752566 4539145 99185208 565864517 5537542 5338989 4533408 N/A 97835569 0058578 0058578 0058577 0058577 01737918 107114541 124309250 10357158 98229428 84375728 N/A</th><th>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</th><th>100 (11450)00 (1</th></thlis<></thlistation<></thlistation<></thlistation<></thlistation<>	16235211 1023524 1024524 10245271 1025521 10255151 2005827 1082525 101455519 114565071 N/A 15525291 505921 50595117 4752566 4539145 99185208 565864517 5537542 5338989 4533408 N/A 97835569 0058578 0058578 0058577 0058577 01737918 107114541 124309250 10357158 98229428 84375728 N/A	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	100 (11450)00 (1
	Large C&I	192599.440 2016;64:063 179,583,476 185,515,527 213,577,059 223,777,993 205,704,558 188,510,069 187,1156,490 189,712,157 87,81138 207,125,08 587,958,510 546,510,456 529,748,182 546,477,173 577,994,792 802,452,583 645,394,550 532,477,959 513,807,530 576,498,512 545,594,056 532,750,485 	200,55.529 194,538,447 183,548,748 194,674,689 195,17,855 200,012,010 188,74,508 180,607,512 167,532,194 N/A 573,764,655 557,481,436 529,371,048 547,257,350 701,834,224 85,555,331 183,743,748 555,667,1510,900,476 N/A	- 43% - 3.5% - 2.2% - 45% - 8.1% - 1.28% - 8.7% - 1.2% - 10.5% - 8.30 	189 (77,175,50,6) 53,965,358 (558,73) (37,39,50,4) (52,9,765,96) (51,750,059) (32,244,059) (51,64,749) 555) 58,971,060 (5377,144) 52,620,177 (52,840,032) 52,602,748 (52,402,638) (51,246,712) (52,407,158) (52,507,154) (52,507,
	Small C&I Medium C&I	513.51.47 25.02.296 53.62.46.2 53.64.22 53.64.275 52.596.651 125 53.150.02.07 55.52.53 52.63.53.65 53.00.00.76 55.16.765 53.00.00.76 55.00.76 55.00.76 55.00.00.76 55.00.76 55	241,241,241,241,241,242,241,242,241,242,242	42 = 6.1% = 1.0°, 1.0°, 1.0°, 200% = 0.05% = 0.05% = 1.05% = 1.0°, 5.207 100 = 6.4% = 2.6% = 2.5% = 6.3% = 1.6% = 7.0% = 6.5% = 1.8.8% = 1.7.9% = 6.5% 400 = 0.07% = 0.9% = 7.5% = 4.7% = 5.7% = 6.0% = 12.3% = 7.3% = 0.3% = 193 401 = 0.77% = 8.247 = 8.387 = 2.5% = 1.7.247 = 2.0.481 = 5.564 = 5.5% = 1.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 6.5% = 1.5% = 6.5% = 1.5% = 6.5% = 1.5% = 6.5% = 1.5% = 6.5% = 1.5% = 6.5% = 1.5% = 6.5% = 1.5% = 1.5% = 6.5% = 1.5% = 1.5% = 0.5% = 1.5% = 0.5% = 1.5% = 0.5\% = 0	125 27.9% 20.425.21 20.425.21 20.425.21 20.427.42 20.427.4
	Large C&I Total Supplier Receivables Purchased (for EDCs)(1)	\$22,099,446 \$22,100,771 \$20,209,300 \$10,004,127 \$22,066,031 \$23,107,722 \$23,2200,691 \$23,944,4 \$27,336,710 \$20,539,158 \$22,641,442 \$19,127,306 \$99,681,302 \$29,193,355 \$56,063,015 \$53,946,667 \$114,522,001 \$121,612,886 \$105,316,592 \$23,947,247 \$27,240,901 \$101,649,865 \$120,867,317 \$59,465,617 \$101,649,865 \$100,640,865 \$100,640,865	318,272,209 519,983,722 518,310,514 523,677,034 522,519,365 532,90,584 532,000,688 50,197,855 512,965,134 518,22 596,512,113 593,677,813 589,005,615 594,169,598 5122,169,465 5140,388,769 512,507,604 5100,563,849 583,958,083 515,502	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	241, 62,1172019, 51,983,786, 54,522,907, 541,534, 5795,102, 52,077,937, 52,751,589, 561,944 1891, 54,472,459, 53,022,400, 510,222,900, 514,617,365, 518,775,783, 519,720,712, 57,490,975, 54,717,182, 1991, 54,472,459, 53,022,400, 510,222,900, 514,617,365, 518,775,783, 519,720,712, 57,490,975, 54,717,182, 1991,
	Low Income Residential	╞╶═╪══╡╤═╒╞═╒╪══┇═╒╔╶═╪╤═┇╴		<u> </u>	
	Large C&I Total Total Revenue Billed \$ (Line 11 + Line 12)				
	Residential Low Income Residential Small C&I	544,372,447 528,072,465 538,244,452 537,246,227 556,242,781 564,381,175 551,366,367 455,474,855 537,0327 550,637,067 552,616,367 531,851,445 537,027,465 531,027,445 537,007,495 551,067,445 537,007,996 539,070,475 537,008,759 531,007,445 537,008,759 531,007,445 537,008,759 531,007,445 537,008,759 538,007,445 537,008,759 538,007,475 530,008,70 530,007,445 537,008,759 538,007,475 538,007,406 545,116,266 530,12,577 538,013,008 537,008,759 539,008,759 539,008,759 530,008,70	347,948,183 546,054,278 54,5133,090 544,170,174 573,102,241 577,607,497 50,091,494 540,693,212 543,274,493 524,184, 52,283,517 52,284,117 52,254,217 52,256,595 35,207,250 53,256,468 54,518,195 53,285,969 53,245,592 52,356,664 51,272 51,656,464 51,272 51,656,464 51,272 51,656,464 51,272 51,656,464 51,272 51,656,464 51,274 51,657,970 51,673,274 55,761,320 55,022,156,042,177 51,578,278 51,578,178,178,178,178,178,178,178,178,178,1	$\begin{array}{rrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrrr$	725 7.2981,843 6.688,639 6.265,531 16,859,448 13,226,322 9.625,127 4,145,887 6,851,0691 5(9) 77,911 60,505 16,100 495,305 270,463 200,312 167,235 1433,704 6501 (183,570) (190,105) (406,030) 621,235 707,337 1.290,624 772,298 475,094 5101 (133,770) (133,794) 400,200 677,255 377,359 6,506,633 393,822 876,773
	Total \$ Revenue (Payments) Received (2)		318,277,205 519,983,752 518,310,514 523,677,034 522,519,365 531,905,841 534,008,688 520,197,885 519,120,369 511,822, 596,612,111 593,672,811 589,085,415 594,189,598 5225,169,486 540,386,769 5125,077,604 5100,969,409 588,75,792 531,502,	10 - 2022 - 2024	2411 [2,117,019] [1,805,768] 4,552,907 [413,134] 798,102] 2,097,997 [(2,751,549] 1,763,653] 139, 54,472,459, 53,022,400 53,0222,530 514,617,365 518,775,783 519,730,712 52,490,975 54,494,891
	Low Income Residential Small C&I Modum C&I	517574266 543971577 540,68351 553,193,807 543,602,946 558,256,134 556,870,494 549,984,11 557,275,573 544,101,852 552,171,134 548,830,945 527,60076 527,40076 52,700,577 25,340,62 52,670,744 52,780,747 52,983,11 552,171,134 548,830,945 517,412,787 510,017,619 52,970,577 52,340,62 52,670,444 52,782,174 52,988,495 52,999,145 51,114,579 550,014,444 517,412,787 510,017,619 59,992,145 51,112,6465 511,276,579 50,174,447 52,988,495 52,999,145 51,114,579 50,014,448 517,612,714 51,0216,541 50,900,374 51,212,6466 511,276,579 50,074,447 57,988,495 59,999,145 51,114,579 50,014,448	548,895.205 543,895.201 542,254.262 542,266,244 551,246,624 551,246,625 544,601,907 513,008,31 52,75,054 52,370,274 52,346,504 554,601,507 52,04,611,907 513,008,31 52,75,054 52,370,274 52,346,504 53,046,310,207 512,063,41 510,303 52,95,054 52,346,504 53,046,310,207 512,063,31 510,072,444 513,566,901 510,972,444 52,950,504 54,063,705 55,066,316 55,996,200 510,772,444 515,566,901 510,972,445 513,985,566 513,985,566 513,985,566 513,982,566,916 514,997,586 513,982,566 513,982,566,916 514,997,586 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,566,916 514,997,586,593 513,982,56	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	569 [67,955] 1.869,641 7,17,238 7,907,208 7,804,328 7,212,538 3,501,816 6,557,235 0.201 043,640 (53,100) 126,505 33,076 (52,918) 23,031 (15,132) (11,534) 746 [13,836,723] [12,52,64] 13,166 (44,520) 1,228,862 (45,539) 23,076 10,024 740,001 12,228,862 (46,539) 23,076 10,024 740,001 12,228,862 (46,539) 1,228,862 (46,539) 1,228,862 (46,539) 1,228,862 (46,539) 1,228,862 (46,539) 1,228,862 (46,539) 1,228,862 (46,539) 1,228,862 (46,539) 1,228,862 (46,539) 1,228,862 (46,539) 1,328,862 (46,539) 1,328,862 (46,539) 1,328,862 (46,539) 1,328,862 (46,539) 1,328,862 (45,539) 1,328,862 (46,539) 1,328,862 (45,539) 1,328,862 (46,539) 1,328,862 (46,539) (45,539) 1,328,862 (46,539) (45,539) (45,539) (45,
	Large C&I	\$10,934,091 \$19,410,992 \$22,608,645 \$17,377,212 \$10,599 \$30 \$23,879,572 \$19,156,702 \$31,632,697 \$31,652,621 \$18,344,693 \$21,057,974 \$10,700,127 \$10,04	515,260,256 515,569,266 519,266,267 519,256,267 519,256,277 519,276,254 519,277,254 525,356,055 519,267,267 519,276,276 519,276 51	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	389 (3,75,768) [3,322,04] [778,860 277,025 [4,563,310] 6,207,322 [1,214,639] [1,101,82] [890 (5,75,760) [5,566,335] 56,668,423 [56,761] 51,772,19] 518,784,194 [51,165,599 [57,246,974] [990 (57,757,240) [55,865,335] 56,668,423 [56,761] 51,772,19] 518,784,194 [51,165,599 [57,246,974] [900 (57,757,240) [55,865,335] 56,668,423 [56,761] 51,772,19] 518,784,194 [51,165,599 [57,246,974] [900 (57,757,240) [55,865,335] 56,668,423 [57,72,19] [900 (57,757,240) [
	Small C&L	$ = \frac{27,240}{28,400} = \frac{28,400}{28,400} = \frac{30,993}{20,993} = \frac{27,410}{21,100} = \frac{31,329}{29,539} = \frac{28,707}{28,707} = \frac{31,522}{31,522} = \frac{26,474}{28,722} = \frac{28,722}{30,944} = \frac{31,322}{31,322} = \frac{29,539}{28,707} = \frac{28,707}{28,707} = \frac$	29,995 - 28,991 - 28,895 - 30,546 - 30,346 - 27,851 - 30,568 - 31,075 - 27,739 - 14,075 - 27,739 - 14,075 - 28,951 - 2	95 $-\frac{10.1\%}{2.1\%}$ $-\frac{6.8\%}{2.1\%}$ $-\frac{11.4\%}{2.1\%}$ $-\frac{3.1\%}{2.1\%}$ $-\frac{5.7\%}{2.1\%}$ $-\frac{6.5\%}{2.1\%}$ $-\frac{1.4\%}{2.1\%}$ $-\frac{4.8\%}{2.1\%}$	755 591 (2,098) 3,136 (983) (1,688) 1,861 (447) 1,265
	Large C&I Total Difference Between Billed and Received Reven	<u>0.001</u> 0.002 0.027 0.027 0.00	1180 - 1287 - 2189 - 2189 - 2189 - 1282 - 1288 - 1292 - 1288 - 1292 -	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	222 - 1791 - 247 - 791 -
	Residential	[33,001,00] [35,006,037] [35,009,099] [35,001,115] [35,729,846] [35,500,17] [35,40,00] [375,209] [35,31,774 [35,766,327] [35,105,17] [35,705,12] [35,7	1 (597702) 52521166" 52.062568" 51.809.829" 511.04386" 511.94706" 53.000.539" (51.80535) 523.88325" 53.000 507.359 (546.356) 5351.951 507.359 (546.356) 5352.951 508.837" 51.042364 (547.351) 532.43299 (51.8826) 537.4577 (51.1539) 539.8577 508.837" 51.042364 (547.361.351) 528.518 (51.262.97) 51.850.527 508.837" 51.042364 (547.361.351.351.351.351.351.351.351.351.351.35	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	166 8.469,768 5.207,967 169,7269 8.59,1540 5.41,295 2.41,259 5.40,71 2.64,224 1 481 445,231 591,651 3.4697 462,291 443,231 1.10,791 0.55201 213,831 1 116 1.753,125 575,128 1617,269 462,291 1.153,540 702 144,4202 441,791 1
			250439 227/287 256239 310000 24000 24000 24000 24000 24000 24000 24000 24000 24000 24000 24000 24000 24000 24000 15886.51 454328.44 15976.051 5768612 5242(241 54534)00 15126.537 5300.86 52143398 53243 15523.226) \$10,655.627 \$825,777 \$10,700.215 \$30,656,914 \$24,100,897 \$639,665 \$(52,52,431) \$57,054,682 \$14,051,1000 \$1000	10	102.07 2.432.06.07 1032.07 2.432.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.420.001 2.553.07 2.563.07<
	Low Income Residential	- 1204 + 1316 - 1632 - 1816 + 1887 - 1989 - 2010 + 2002 - 1915 - 1779 - 1690 + 1617	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	59 41.3% 41.5% 48.3% 50.8% 52.5% 50.4% 50.5% 50.5% 50.5% 49.6% 122.1% 40.5% 122.1% 40.5% 122.1% 16.6% 121.9% 18.7% 44.5% 40.0% 40.4% 49.7% 49.8% 1	
	Large C&I			$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	
	Residential	$ \begin{bmatrix} -1 & -1 & -1 & -1 & -1 & -1 & -1 & -1$		<u>3</u>	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $
	Large C&I	$\begin{array}{c} - & -\frac{1}{1} + & -\frac{5}{1} + & -\frac{3}{1} + & -\frac{4}{1} + & -\frac{4}{1} + & -\frac{4}{1} + & -\frac{2}{1} + & -\frac{5}{1} + & -\frac{2}{1} + & -\frac{2}{1$	$\begin{array}{c} \begin{array}{c} \begin{array}{c} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \end{array} \\ \begin{array}{c} \end{array} \\ \begin{array}{c} \end{array} \\ \end{array} $	1 -	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
	Residential	8,236 8,796 9,709 10,119 9,713 9,547 9,225 10,231 9,675 9,309 8,841 9,642 2,648 -2,746 -3,277 -3,747 -3,338 -3,555 -3,644 -3,663 -3,355 -3,100 -2,663 -3,355 -2,364 -3,663 -3,355 -3,100 -2,663 -2,385 -3,100 -2,663 -3,355 -3,100 -2,663 -3,355 -3,100 -2,664 -2,3663 -3,355 -3,100 -2,663 -3,355 -3,100 -2,663 -2,365 <t< th=""><th>$\begin{array}{ c c c c c c c c c c c c c c c c c c c$</th><th>250.53436.13131.331 - 40.734 - 41.631 - 46.631 - 46.23434.28422.331</th><th>[29] [3,74] [4,772] [5,023] [4,236] [4,463] [4,720] [1350] [2,174] 514, [1266] [1,356] [1,776] [2,036] [2,073] (2,064) 12 [56] (13] 71 122 154] 247 343 281</th></t<>	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	250.53436.13131.331 - 40.734 - 41.631 - 46.631 - 46.23434.28422.331	[29] [3,74] [4,772] [5,023] [4,236] [4,463] [4,720] [1350] [2,174] 514, [1266] [1,356] [1,776] [2,036] [2,073] (2,064) 12 [56] (13] 71 122 154] 247 343 281
Assidemini S20,055,00 S25,052,01 S25,002,01 S25,002,01 S25,002	Medium C&i	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
	Small C&I	530,955,967 525,608,882 32,4210 538,005,007 535,332,061 543,372,883 536,597 538,664,668 528,847,362 560,109,697 535,265,33 525,75,128 52,146,068 51,973,847 52,005,665 52,344,416 53,020,792 52,653,390 527,844,11 52,269,251 52,77,027 53,088,911 52,473,97 57,413,96 55,56,75 55,587,76 54,649,81 57,155,469 57,378,699 57,372,843 55,451,099 55,324,249 57,131,56 53,347,7127 57,31,56	311722.305 530,7721877 530,670.308 330,543,883 530,186 565,510,927 541,536,092 531,783,292 532,785,355 535,186, 552,732.744 52,272,727 532,553,185 548,791 530,7540 530,7540 531,538,271 53,262,644 51,824,807 51,958,285 51,922, 572,71184 54,540,754 546,376 53,548,378 559,949,307 579,940,868 530,773,227 5760,765 56,563,050 55,650,0177 51,932,	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	399 3,112,990 6,455,096 2,293,382 142,796,122 13,073,037 5,000,135 4,423,684 3,891,239 440 404 60,664 131,333 116,46,453 673,214 377,479 (22,315) (44,434) 130,0660 131 302,681 (6,330) 600,679 34,433 7 (1,75,593 76,922 17,951) 267,538
	Medium C&i		. \$11,700391 [\$12,095491] [\$10,665,031] [\$11,148,720] [\$12,768,497] [\$15,252,26] [\$12,477,860] [\$11,57272] [\$10,751,475] [\$12,353, [\$12,377,85] [\$15,142,26] [\$13,477,86] [\$15,207,110] [\$12,716,471] [\$15,91,06] [\$15,550,825] [\$11,140,770] [\$14,465,465] [\$15,465] [\$16,91,100] [\$15,91,100] [\$15,91,100] [\$16,91,100] [\$15,91,100] [\$1	14 - 4334 - 3.9% - 1.9% - 1.9% - 5.1% - 29.6% - 1.2% - 2.2% - 1.7% - 5.1% 172 - 4.1% - 7.7% - 7.6% - 7.2% - 2.0% - 0.7% - 1.2% - 3.8% - 5.1% 195 - 4.2% - 10.6% - 1.3% - 6.0% - 2.2% - 2.7% - 6.5% - 7.5% - 2.4% - 6.5%	979] - 453,317] - 114,4613] - 119,7461 777,729] - 3,720,405] - 117,6561 - 305,537 144,282]
	Collection Effectiveness		5 571% 52.1% 50.5% 50.5% 54.5% 54.8% 56.4% 57.4% 77.2% 41.0% 24 17.8% 15.5% 16.5% 16.6% 16.6% 14.3% 18.6% 19.5% 22.6% 14.6% 62.5% 7.01% 58.7% 62.5% 60.5% 60.5%	95 -17.3% -21.0% -19.5% -17.9% -19.3% -25.7% -26.8% - 45 -	-10.9% -13.5% -12.0% -13.6% -12.2% -13.0% -19.0% -15.1%
Restantial 63.1% 64.2% 63.2% 62.2% 64.3% 62.2% 64.3% 62.3% 63.2% 62.3% 63.2%	Medium C&I	· BSGU BLTV BLCT BLTV BLTV BLTV BLTV BLTV BLTV BLTV BLT	। • स्टेड्र जिल्ली 77.20 में 197.27 77.27 79.27 79.27 79.27 79.27 79.27 79.27 79.27 79.27 79.27 79.27 79.27 79. • स्टेड्र जान स्टेड्र ग्रेन स्टेड्र 79.27	8월 1997 - 1997 - 1998 - 1997 - 1997 - 1997 - 2019 - 2019 - 3997 - 2019 28	ে

ELECTRIC

Company: Tab: Narragansett Electric Company (Electric Business)

ELECTRIC

Narragansett Electric Company (Electric Business)		
GAS		
12/12/2020		

Company: Tab:

	2019	2020	2019 / 2020 Variance (Percent Change)	2019 / 2020 Variance (Amount Change)
# of Customers Residential	Mar Apr May Jun July Aug Sep Oct Nov Dec Jan - - 222,692 - 222,614 - 222,773 - 222,068 - 221,977 - 222,043 - 222,344 - 222,714 - 224,268 - 225,435 - 225,340 -	Feb Mar Apr May Jun Jul Aug Sep Oct Nov 12/12/2020 225,922 226,356 226,961 226,267 226,101 225,453 225,804 225,719 226,711 227,574 227,574	Max Apr May Jun Jul Aug Sep Oct Nov Dec 35 - 1.6% - 2.0% - 1.8% - 1.6% - 1.7% - 1.5% - - 1.8% - - 1.6% - 1.5% - 1.8% - - - 1.5% - - 1.8% - - - 1.5% - - 1.8% - - - - - - - 1.5% -	Mar Apr May Jun Jul Aug Sep Oct Nov Dec
Low Income Residential	20,348 20,333 20,344 20,299 20,268 20,257 20,248 20,320 20,456 20,531 20,537 15,657 15,657 15,657 15,650 15,656 15,556 15	20,565 20,575 20,581 21,067 21,079 21,495 21,133 21,254 20,440 20,148 20,4 19,131 19,170 19,219 19,160 19,074 19,026 19,106 19,125 19,149 19,260 19,2 5,120 5,12	64 1 11% 1.2% 3.7% 3.7% 5.9% 6.1% 4.3% 5.0% 0.6% 3.7% 1.5% 74 2.7% 3.1% 3.0% 2.9% 2.8% 3.2% 3.2% 3.2% 2.9% 2.0% 75 1.5% 1.2% 1.2% 1.2% 1.2% 0.4%	227 248 743 780 1227 248 100 120 120 1000 120 1000 100 100 10000 10000 10000 1000 10000 1000 1000 1000 1000 10000 10000 1
Large C&I	7774 7773 7773 7773 789 789 789 789 789 789 789 789 789 789	783 784 784 781 779 777 781 782 788 788 788 788 788 772,054 727,264 727,245 772,221 771,908 771,908 771,908 771,908 772,219 772,246 772,846 <th7< td=""><td>$\frac{88}{40} - \frac{13\%}{1.7\%} - \frac{1.4\%}{2.0\%} - \frac{1.3\%}{2.0\%} - \frac{1.3\%}{2.0\%} - \frac{1.0\%}{2.0\%} - \frac{1.7\%}{2.0\%} - \frac{1.7\%}{1.9\%} - \frac{1.7\%}{1.9\%} - \frac{1.7\%}{1.8\%} - \frac{1.2\%}{1.2\%} - \frac$</td><td>101110811313215159 4,4915,26775,3975,4485,3175,2264,9524,9524,6873,303</td></th7<>	$\frac{88}{40} - \frac{13\%}{1.7\%} - \frac{1.4\%}{2.0\%} - \frac{1.3\%}{2.0\%} - \frac{1.3\%}{2.0\%} - \frac{1.0\%}{2.0\%} - \frac{1.7\%}{2.0\%} - \frac{1.7\%}{1.9\%} - \frac{1.7\%}{1.9\%} - \frac{1.7\%}{1.8\%} - \frac{1.2\%}{1.2\%} - \frac$	101110811313215159 4,4915,26775,3975,4485,3175,2264,9524,9524,6873,303
Residential	39,582 43,164 40,708 39,047 40,653 39,147 38,855 38,554 43,264 41,424 43,218 9,2151 9,5171 8,320 6,9611 6,591 6,5121 6,7051 6,8861 7,428 7,835 8,814	<u>49,120</u> 52,486 54,860 52,102 53,033 48,594 49,234 49,624 49,491 50,683 49,2 6,975 6,890 7,050 6,801 6,989 7,134 7,163 6,952 6,584 6,728 6,568 6,528 6,528 6,528 6,528 6,528 6,528 6,528 6,528 6,528 6,528 6,528 6,528 6,568 6,578 6,568 6,568 6,578 6	15 32.6% 27.1% 28.0% 35.8% 19.5% 25.8% 27.7% 28.5% 17.1% 56 -25.5% -25.5% -25.9% -18.3% 0.4% 82.% 10.0% 3.7% 4.4% -9.4%	12,904 11,696 11,394 13,996 7,941 10,087 10,769 10,957 7,419 1 (2,467) 12,519 28 543 6551 2471 10,007 10,957 7,419 1 (2,467) 12,519 28 5431 6551 2471 10,007 10,957
Small C&I	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Total # Arrears 30-60 Residential	52,140 57,203 52,839 49,069 59,554 48,819 48,866 48,511 54,830 53,358 55,552 20,231 21,202 16,547 14,456 16,672 14,859 15,001 15,380 19,556 18,158 18,846	<u>60,261</u> <u>64,392</u> <u>68,228</u> <u>63,792</u> <u>64,791</u> <u>60,100</u> <u>60,464</u> <u>60,434</u> <u>59,974</u> <u>61,670</u> <u>60,3</u> 23,924 22,971, 19,538, 15,533, 17,519, 13,165, 14,264, 15,363, 15,546, 16,560, 16,1	19 23.5% 19.3% 20.7% 31.0% 18.8% 23.9% 23.7% 23.6% 12.5% 59 13.5%, -7.8%, -8.3%, 21.2%, -21.0%, -4.0%, 2.4%, 3.7%, -15.5%,	<u>12,252</u> <u>11,025</u> <u>10,953</u> <u>15,722</u> <u>9,506</u> <u>11,645</u> <u>11,568</u> <u>11,663</u> <u>6,840</u> <u>12,740</u> <u>(1,664)</u> <u>(1,141)</u> <u>3,063</u> <u>(3,507)</u> <u>(595)</u> <u>362</u> <u>566</u> <u>(3,036)</u>
Low Income Residential	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	76 - 3633 - 3753 - 2827 - 0.68 - 2518 - 2.07 - 13.68 - 22.38 - 29.48 5 54 - 50.49 - 6.49 - 5.09 - 36.59 - 35.79 - 36.9 - 6.99 - 38.78 - 50.79 - 15.79	- (703) (696) (392) (6) (701) (211) (234) (71) (140) (724) (396) (71) (396) (71) (71) (71) (71) (71) (71) (71) (71
Large C&I	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	22 0000% 9000 12173 12177 12507 12178 12507 1250	
Residential	27891 9.173 9.340 7.5051 5.875 6.664 5.5431 5.7451 6.514 6.270 7.5591 1.682 1.490 1.281 957 700 542 507 635 744 842 1.217	8,883 11,346 12,508 9,899 7,819 7,128 5,334 5,472 5,025 5,663 5,72 1,065 1,149 988 903 789 643 522 489 433 433 433 543	60 45.7% 36.4% 6.0% 42.% 21.3% 32.0% -3.0% 32.5% 33.1% 31.% 31.% 31.% 31.% 31.% 31.% 33.7% 33.7% 33.7% 33.7% 33.7% 31.% 31.% 31.% 31.% 32.%	3557 3,335 559 314 1253 (730 171) (720 (851) (533) [502] (378) (168) (57 (70) (18) (19) (251)
Small C&I	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	22 51.1% 155.8%	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$
Total # Arrears 90> Residential	10,298 1 11,402 1 11,805 9,143 7,218 7,284 6,827 7,032 7,482 7,483 9,591 11,562 12,769 14,421 17,066 18,106 18,224 18,211 17,399 17,154 16,996 16,813	<u>10,795</u> <u>13,728</u> <u>15,441</u> <u>11,808</u> <u>9,305</u> <u>8,438</u> <u>6,338</u> <u>6,427</u> <u>5,976</u> <u>6,753</u> <u>6,2</u> <u>16,313</u> <u>18,169</u> <u>22,814</u> <u>26,670</u> <u>27,695</u> <u>28,301</u> <u>29,636</u> <u>28,789</u> <u>28,520</u> <u>28,460</u> <u>27,7</u>	20 33.3% 35.4% 0.0% 1.8% 16.9% 13.1% -5.9% 15.0% 13.0% 13.9% -13.0% 13.9%	
Low Income Residential	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	<u>4425</u> <u>4506</u> <u>4901</u> <u>4897</u> <u>5,177</u> <u>5,724</u> <u>5,801</u> <u>5,576</u> <u>5,232</u> <u>5,286</u> <u>5,4</u> <u>409</u> <u>552</u> <u>1,056</u> <u>1,687</u> <u>1,620</u> <u>1,537</u> <u>1,513</u> <u>1,513</u> <u>1,116</u> <u>1,086</u> <u>1,0</u> <u>66</u> <u>112</u> <u>700</u> <u>723</u> <u>725</u> <u>5</u>	4920.0%20.6%13.3%3.2%17.5%13.5%7.2%2.5%2.0%	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$
Large C&I	14 14 14 14 15 15 19 19 19 17 18 16 18 18 18 18 18 18 18 18 18 18 18 18 18	11 14 22 42 45 41 31 32 31 21,254 23,353 28,995 33,581 34,819 35,918 37,265 36,008 35,156 35,070 34,4	31 0.0% 57.1% 200.0% 223.1% 200.0% 115.8% 115.8% 88.2% 72.2% 36 32.4% 48.4% 50.9% 51.1% 1	0 8 29 30 22 22 15 13 5,716 9,4651 12,4661 11,912 12,176 13,1871 11,899 11,863 11,3551
Residential	57,200,859 57,610,014 55,193,594 53,077,456 52,539,827 51,773,364 51,662,229 53,663,339 32,287,457 52,563,289 55,066,087 51,755,646 51,708,637 51,150,703 5600,477 5438,600 5303,780 5303,780 5303,782 5473,187 5538,141 51,082,245	37.519.310 58.003,676 57,558,729 56,228,666 55,407,444 52,412,490 52,104,214 32,052,523 52,180,399 52,408,703 53,091,5 51,057,624 5999,450 588,733 5742,287 566,2920 5329,931 5265,058 5250,403 5229,064 3274,405 640,21	62 11118 0.78 19.9% 75.78 5.0% 18.7% 21.38 31.18 4.8%	5802,767 [61285] 1,035,072 2,329,988 [127,337] 330,910 350,294 517,420 111,246 [5736,1579] [827,884]] (408,416] 62,443 [108,671] (18,272] [39,509] [20,718] [198,652]]
Medium C&I	□ 3740045 388651 - 557279 - 5240257 - 5300856 - 5127483 - 517627 - 5146547 - 5300487 - 5301427 - 5377280 - 5472861 - 377280 - 5472861 - 377280 - 5472861 - 377281 - 547781 - 547881 - 547881 - 547881 - 547881 - 547881 - 547881 - 5478881 - 5478881 - 5478881	5/18,496 5945,127 51,109,218 599,687 5449,885 201,891 5181,741 516,845 516,534 516,534 516,534 516,534 516,534 516,530 581,9108 51,175,746 565,3197 557,756 5333,440 5255,508 5326,908 520,501 532,1307 548,1307 548,1307 556, 565,408 596,1457 51,040,094 548,549 556,159 5958,406 5381,387 5324,486 5191,210 5341,397 5673,4	99 26.5% 27.5% 27.5% 84.5% 25.5% 24.5% 27.5% 27.7% 25.7% 27.7% 1.5% 22 6.55% 26.5% 7.6% 54.5% 56% 12.8% 26.1% 12.2% 12.2% 91 130.0% 48.5% -2.2% 138.7% 201.6% 93.1% 24.0% 27.7% 28.7%	1217/024 -//0.867 1/1.688 -0.858 -6.55 -84.758 -1028 -93/752 -6.51 [57,24,10] 245,073 44,9201 203,520 18.729 19.349 58.136 34,702 -6.51 [57,84,575 353,691 (10.866) 365,120 573,774 183,3265 52,774 41.638 76,190 [57,84,575 (123,536) 5782,578 353,156,881 551,201 553,774 543,884 5613,061 553,464
Total		10.675,269 111,728,799 11,755,040 8,707,386 57,655,473 94,155,758 31,91,908 33,084,358 31,55,456 33,562,965 4,904,7 33,286,198 4,422,873 51,282,406 34,912,495 54,292,420 53,300,500 51,767,416 51,436,172 51,277,505 51,460,091 51,459,1	47 6.5% 0.2% 9.9% 70.5% 9.4% 20.4% 16.7% 24.1% 1.5% 	5749.679 (523.536) 5782.578 53.167.881 5357.131 5539.721 5441.894 5613.061 (554.694) 51.426.465 1.570.430 947.135 1.410.661 1.390.493 410.222 419.504 290.512 461.866
Low Income Residential	52,996,408 53,711,976 53,296,320 52,881,559 51,910,007 51,357,194 51,016,668 5966,993 5998,225 51,090,977 51,985,320 51,266,857 51,451,773 51,274,148 581,629 5938,425 5133,500 5256,253 5384,650 528,405,21 5463,622 5603,425 513,99,011 521,166 538,529 537,463 557,463 556,266 560,699 577,463 557,463 562,266 560,699 577,463 517,457 551,276 540,335 547,375 552,286 560,269 560,269 560,269 560,269 560,269 560,269 567,260 574,633 552,286 560,269 560,269 567,240 517,427 517,427 517,427 513,317 518,313 518,313 513,314 513,315 514,373 582,267 510,316 514,373 538,2267 511,315 514,373 538,2267 5313,55 514,315 538,257 531,335 514,373 538,2267 5313,55 544,373 538,256 538,269 538,315	<u>\$773,664</u> <u>\$883,399</u> <u>\$88,778</u> <u>\$743,194</u> <u>\$683,872</u> <u>\$575,541</u> <u>\$314,381</u> <u>\$272,548</u> <u>\$192,525</u> <u>\$256,585</u> <u>\$732,558</u> \$171,503 <u>\$283,538</u> <u>\$883,521</u> <u>\$471,388</u> <u>\$132,860</u> <u>\$272,384</u> <u>\$118,846</u> <u>\$93,669</u> <u>\$83,310</u> <u>\$566,559</u> <u>\$564,055</u> <u>\$560,777</u> <u>\$470,988</u> <u>\$339,682</u> <u>\$267,577</u> <u>\$477,888</u> <u>\$114,322</u> <u>\$139,000</u> <u>\$175,5</u>	37]	[5383.457] [537.959] [530.954] [127.805] 76.716 [13.95] [29.657] [55.725] [72.807] 5123.876 522.332 194.814 163.336 126.715 37.447 36.175 [53.954] 32.999 - 588.653 322.018 112.776 153.551 132.663 31.966 38.472 35.966 36.272
Large C&I	53107,8827 5160,1227 5247,770 53107,3847 5127,770 539,887 51,291,521 512,3547 577,373 570,317 571,352 51,157,860 54,697,481 55,815,794 56,182,074 56,139,326 52,759,681 51,991,521 512,544,350 51,495,048 51,252,239 51,275,249 54,697,481 55,815,794 56,182,074 56,139,326 52,759,681 51,991,521 512,544,350 51,495,048 51,252,239 51,275,249	\$170,875 5214,437 548,1786 5382,599 5279,187 448,7753 520,970 512,5812 592,702 594,995 55 \$4.572,899 56,664,412 57,669,285 58,80,674 55,923,473 54,827,450 52,558,138 32,011,693 51,786,874 52,665,956 52,609,5	201 - 2013 - 201	<u>5111.615</u> <u>311.664</u> <u>(51.171)</u> <u>178.803</u> <u>340.983</u> <u>115.720</u> <u>2.258</u> <u>20.329</u> <u>24.678</u> <u></u>
Residential	56,813,663 57,830,917 59,003,338 510,699,689 511,504,375 511,636,726 511,446,613 511,010,707 510,999,682 510,846,594 510,882,069 5 54,07,125 54,915,370 55,007,124 54,651,277 54,600,913 54,755,550 54,850,687 54,400,77 54,999,807 54,882,740 55,037,721 54,982,145 546,711 547,711 5	11.236,484 \$12.570,678 \$15,268,224 \$17,994,982 \$19,733,248 \$21,409,223 \$22,773,147 \$22,454,090 \$322,80,591 \$523,82,499 \$52,278,3 \$4,258,607 \$4,472,683 \$4,946,396 \$53,175,773 \$55,507,685 \$61,693,00 \$6,532,009 \$6,019,577 \$5,604,617 \$5,864,617 \$	42 84.5% 95.0% 99.9% 84.4% 86.1% 95.7% 96.2% 103.1% 105.2% 98.4% 84.5% 95.7% 96.2% 103.1% 105.2% 105.8% 105.8% 10.5% 10.5% 10.9% 10.5% 10.9% 10.5% 10.9% 10.5% 10.9% 10.5% 10.9% 10.5\% 10.5\% 10.	55,756,665 7,437,307, 8,991,644 9,923,559 9,904,848 11,136,866 11,007,477 11,349,884 11,472,817 1555,555 300,726 1656,619 555,609 15,66,417 15,77,49 11,548,887 755,350 555,441 1577,447 11,547,487 755,350 555,441 1577,247 11,547,146 457,109 457,10
Medium C&I	34600.02 \$137.823 \$243.655 \$372.324 \$368.734 \$387.846 \$361.651 \$616.734 \$623.400 \$366.539 \$665.349 \$366.401 \$370.661 \$510.651 \$616.734 \$623.400 \$366.539 \$366.401 \$370.661 \$510.652 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$367.261 \$307.661 \$326.552 \$366.261 \$307.661 \$326.552 \$367.261 \$307.661 \$326.552 \$367.261 \$307.661 \$326.552 \$367.261 \$30	568,0,001 568,269 567,152 51,0,074 51,153,00 51,076,184 51,065,76 577,154 570,054 570,	22	200/22 153/09 503/80 300/32 174/26 418,900 313/70 143,944 159,424 578,250 160,540 207,975 301,825 447,288 598,683 601,688 503,634 384,342
S Total Arrears Residential Low Income Residential	STATUTAT	2004.001 2004.001 2004.001 2004.001 2004.001 2004.001 2004.001 2004.001 2004.001 2004.001 2004.001 2004.001 200 22.041.992 524.997.127 528.109.360 529.136.143 529.136.143 527.122.213 526.4772 525.947.78 525.947.78 525.947.94 509.991 525.951.991 525.951.971 525.109.101 525.951.951 525.951.951 525.951.951 525.951.951 525.951.951 525.951	22 22 22 22 22 22 22 22 22 22 22 22 22	57985.587 8.956.431 10.973.851 12.774.409 11.166.007 11.1787.275 12.1277.815 12.045.991 1 1.072.201 12.1277.101 1
Small C&I	51052741 51251672 5991207 509127 509278 509329 5002791 550255 5505555 5505555 5505555 55055555 5505555 550555555	2.128.054 5.1683.268 5.233.5567 5.01.189 5.180.278 5.1582.39 1.31.833.15 5.121.847 5.1	22 5 58.84 8.67 102.07	Sciences Loss243 Loss243 <thloss243< th=""> <t< td=""></t<></thloss243<>
Billed Sales kWh or therms	3025604 500701 200203 200000 502005 5007020 200200 502000 502000 502000 502000 502000 201200 201200 201200 201200 201200 500000 500000 500000 5000000	1950-00 21,221,223 21,011,200 21,001,205 21,011,200 21,011,201 21,010,21 21,010,21 21,010,21 21,010,21 21,001,2 31,511,510 35,512,104,22 341,443,939 541,038,439 541,455,662 339,372,242 537,864,595 55,6208,854 535,522,920 53,6782,8 2000,007 21,712,000 21,712,000 21,712,000 21,712,000 21,712,000 25,600,500 55,6208,854 535,522,920 53,6782,8 2000,007 21,712,000	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	2733.25 000,121 201,001 121,217 000,121 000,121 201,001 000,121 201,001 000,121 201,001 000,121 201,001 000,121 201,001 000,101 201,001 000,100,1
Low Income Residential	2,767,741 1,865,536 1,178,889 668,541 419,426 403,080 423,719 528,196 1,035,848 2,138,073 2,617,301 436,056 55,056 55,056 1,055,848 2,138,073 2,617,301 436,056 55,050,056 55,056 55,050,050,050,050,050,050,050,050,050,	25,921,936 242,25,004 19,557,744 15,567,941 5,277,941 4,17,6586 2,757,971 5,240,571 5,500,072 11,070,910 19,07 2,256,552 2,251,811 1,005,569 1,529,205 623,308 427,510 393,575 379,409 496,5733 1,102,170 NA 4,217,782 3,261,717 2,403,366 1,662,684 619,986 385,012 401,309 393,576 37,441 547,582 1,309,879 N/A	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	Ch. 2006;251 [5:42,999] 53:43,861 [5:294,730] 52:43,861 [5:204,730] [5:47,765] [5:47,165] [5:47
Medium C&I	9.051467 (6.554544) 410.039 2571643 1677653 1612720 2025118 3.066315 7621224 2595147 15271644 1562765 16264356 8.825224 7.85144 7.885,442 7.865016 7.565016 7.071546 15.656312 15.956501 61.705.885 44.274.878 12.596.952 15.946.06 14.013082 14.006.956 14.092.00 16.177.261 28.41361 52.013614 65.25601	8.275.371 7.447755 5355813 4.24949 2.205.690 1.055500 1.469.500 1.469.550 4.469.50 5.05575 1.886.690 5.952.991 N.A 14.894.945 13.898.102 12.555.855 11.010.02 8.191.904 7.276.786 7.255.849 7.606.579 7.606.52 9.477.680 5.646.213 5.184.848 42.642.8477 3.402.074 12.67.849 1.3745.944 1.3295.693 1.318.06.81 1.552.9388 26.493.171 W/A	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	(1,603,827) [\$1,018,731]] (95,008) [\$54,038] [\$12,003] [\$12,018] [\$400,527] [\$14,219] [\$13,928] [1,333,526] [\$1,002,39] [\$14,673 [\$57,321] [\$2,556,61] [\$565,593] [\$564,739] [\$14,280] [\$797,844] [10,321,467] [\$2,241,401] \$4,070,789 [\$1,615,174] [\$251,084] [\$707,243] [\$707,243] [\$721,099] [\$547,338] [\$2,048,412]
Billed Total Revenue \$ Residential Low Income Residential	535,010,855 525,373,381 518,235,807 511,664,833 510,271,171 59,375,011 59,776,333 513,100,990 517,644,831 531,544,977 541,236,780 5 53,815,460 51,981,289 51,259,000 542,3287 558,545 550,591 550,591 554,594 5767,246 51,51,259,325 51,991,161 52,365,667	32.296.773 531.973.555 536.914.357 523.384.682 531.644.057 531.0393.943 59.241.523 58.203.995 531.531.500 535.670.984 531.807.7 51.027.842 51.358.880 [51.297.33] 5979.942] 553.841 [549.709] 5403.280 [543.525] 5488.968 [578.208] 6518.5	66 - 4.7% - 6.1% - 28.2% - 4.22% - 7.5% - 1.4% - 16.1% - 12.1% - 11.2%	[\$1,037,299] \$1,540,975 \$5,146,825 (520,126) \$768,172 [\$133,488] [\$1,577,959] (\$1,589,490) (\$1,973,847] [\$12,266,520] [\$24,66] [\$
Small C&I Medium C&I Large C&I	51,93,355 53,392,064 52,062,324 51,218,502 51,165,155 51,025,342 51,061,397 51,428,174 52,577,451 54,560,233 55,497,423 57,151,331 55,645,658 53,269,858 52,737,266 52,328,065 52,210,054 52,212,348 52,278,688 53,244,815 55,749,624 57,209,834 55,069,759 54,265,759 5	\$5,066,784 \$4,248,889 \$3,223,618 \$2,223,647 \$1,194,096 \$1,165,2466 \$1,099,290 \$850,492 \$1,194,619 \$1,009,213 \$1,468, \$5,935,940 \$5,711,671 \$4,662,588 \$1,53,869,397 \$2,694,414 \$3,205,048 \$2,044,997 \$2,833,917 \$2,417,630 \$2,971,187 \$5,110,498 \$5,502,685 \$4,125,396 \$3,846,595 \$3,339,671 \$2,666,186 \$2,660,181 \$2,407,858 \$3,365,183 \$3,266,242 \$3,371,1	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	[583,466] [518,466] 5461,863 [524,406] (5709) 573,948 (5230,905) (5123,355) (51,148,208) [51,439,558] [5983,040] (523,461) (543,482) (565,457) 5621,563 (5370,058) (547,528) [54,112] [5269,246) (5370,058) (5370,058) (547,528) (5370,058) (547,528) [54,112] [5269,246) (538,307) 571,564 (5373,537,526) 590,235 574,1379 518,934
Total Supplier Receivables Purchased (for EDCs)(1) Residential	555,213,796 [°] , 540,787,574 [°] , 529,570,252 [°] , 519,085,676 [°] , 516,585,619 [°] , 515,269,253 [°] , 515,269,755 [°] , 520,707,940 [°] , 528,402,927 [°] , 548,578,508 [°] , 562,162,284 [°] , 5 	50.330,835 [348,322,579 340,224,042] 524,463,018 519,446,680 518,574,682 515,419,272 514,730,919 518,977,890 524,440,034 519,742,3 	$\frac{75}{2} - \frac{140\%}{2} - \frac{1.6\%}{2} - \frac{1.6\%}{2} - \frac{19\%}{2} - \frac{9.7\%}{2} - \frac{1.0\%}{2} - \frac{1.0\%}{2} - \frac{1.6\%}{2} - \frac{1.6\%}{2} - \frac{1.40\%}{2} -$	[57,891,117]' [5563,532] 54,932,765 \$360,604 \$1,637,762 \$150,018 (\$1,137,786)' (\$1,730,050)' (\$1,962,863)'
Low Income Residential				
Total Total Total Total Revenue Billed \$ (Line 11 + Line 12)				
Residential	555,010,885 525,373,381 518,225,807 511,664,183 510,271,177 59,375,011 99,776,333 513,100,990 517,644,831 531,544,477 541,236,780 5 538,54,640 51,981,289 51,225,002 582,287 5586,925 5503,591 554,094 7977,234 51,169,352 51,991,161 52,366,867 551,99 55 153 200,640 51,091,204 51,051 515 510,574 510,574 51,073,774 51,073,715 52,073,715 554,073,715 554,073,715 554,073,715 554,073,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715 514,075,715,715 514,075,715,715 51,075,715 51,075,715,715 51,075,715,715 51,075,715,715 51,075,715,715 51,075,715,715 51,075,715,715 51,075,715,715 51,075,715,715,715,715,715,715,715,715,715,7	32.296,773 331.973.555 576,914,357 523,344,682 511,644,057 511,039,343 59,241,523 58,203,395 511,511,500 17781466.47 511,807 7 51.077.847 51,358,880 51,297,533 5979,342 553,341 548,709 540,3280 5435,557 5488,968 797031.14 56188 51.067.264 542,548,889 51,272,5181 51,573,6477 511,0469 51,556,446 51,562,446 51,562,446 51,562,446 51,562,446	68	\$3,037,299 1,540,975 5,148,825 (20,126) 768,172 (133,488) (1,572,958) (1380,400) 363,3453 \$25,466,530 (683,756) (279,660) (264,446) (882,166) (100,111) (105,727) (272,316) 572,311) \$589,460 (184,466) (182,166) (100,111) (105,727) (127,316) 572,311) \$589,460 (184,466) (182,167) (1070,117) (105,727) (172,316) 572,311)
Medium C&I	57,151,331 55,645,638 53,828,838 52,737,896 52,328,065 52,110,454 52,212,348 52,787,688 53,444,815 55,749,624 57,209,834 55,096,795 43,695,182 54,214,261 52,641,807 52,584,602 54,234,655 52,317,621 52,623,801 53,186,688 55,033,011 55,581,301 55,581,581,581,581,581,581,581,581,581,5	35,935,940 \$5,711,672 \$4,667,598 \$3,869,397 \$2,694,414 \$32,05,048 \$2,044,997 \$2,833,917 \$2,476,50 \$198463.32 \$2,476,1 \$5,110,488 \$5,032,683 \$4,125,394 \$3,845,969 \$1,339,672 \$2,666,136 \$2,600,181 \$2,407,869 \$3,365,118 \$3,321,229,8 \$3,033,855 \$4,637,279, \$4,072,204,7\$ \$4,441,018, \$1944,640 \$18,746,690 \$15,407,019 \$1,807,460 \$1,000	21 -201% -17.4% -0.6% -1.6% 37.7% -3.1% -28.1% -1.33% -7.2% 71 -1.34 -6.1% 8.7% 22.2% 32.2% 16.6% 39% 28.3% 4.2% 75 -1.40% 16.6% 19% -7.5% 4.2% -	[51,439,558] [983,640] [23,461] [43,421] \$876,983 (65,457) 621,559 (370,068) (246,352) [54,411,10] [26,246] (668,300] 717,864 \$81,533 375,326 90,235 741,379 134,752 1 [57,891,117,10] [258,532] 717,864 \$81,533 375,326 90,235 741,379 134,752 1 [57,891,117,10] [258,532] (493,766) \$61,600,776,72 151,000,866 (122,200,666) 1
\$ Revenue (Payments) Received (2)	\$36,180,267 \$32,057,050 \$23,869,209 \$15,823,810 \$12,853,390 \$10,820,954 \$10,070,766 \$11,290,062 \$12,353,209 \$22,396,495 \$32,303,136 \$	State State <th< td=""><td>27 -0.3% -15.7% 2.0% 2.0% -2.</td><td>(53370,771) [5,031,54] 477,173 [3,163,350] [146,600] [637,031] [147,156] [143,157] [146,337] [146,001]</td></th<>	27 -0.3% -15.7% 2.0% 2.0% -2.	(53370,771) [5,031,54] 477,173 [3,163,350] [146,600] [637,031] [147,156] [143,157] [146,337] [146,001]
Low Income Residential	51.991.045 52.668.483 51.447 (201 52.172 (201 51.088.892 550.823 477.199 53.333 543.448 574.444 51.345.517 52.478.204 5.467.201 52.178.204 51.088.109 550.777 51.084.101 51.074.201.51 52.478.204 51.074.201.51 52.478.204 51.074.201.51 52.478.204 52.578.201 51.074.201.51 52.478.204 52.578.21 55.058.001 55.058.201 55.058.201 52.047.200 52.778.31 55.058.201 52.047.200 52.778.31 55.058.201 52.047.200 52.778.31 55.058.201 <t< td=""><td><u>32481.078</u> 51<u>078.131</u> 5915606 51.023.02 5574.670 5550539 3365152 5627.239 5318388 3342,882 5356 \$4456.689 54.076.139 531.1351 531.237.277 53138351 513145397 51317861 531.016.22 \$5465.689 54.078.91 53.256.75 54.731.682 53414.856 5242.8564 53.116.42 53.106.42 53.101.647 53.131.64 53.133.65 \$5385.686 54.094.11 53.254.35 54.925.14 53.005.53 537.856.44 53.466.93 53.2575.87 53.531.96 53.076.65 53.076.65</td><td></td><td>(580,241) [1,546,350] (65,111) 366,957 (1,357) 26,971 223,501 19,020 66,872 [5,00,7350] [2,0,937] (65,020) 103,156 [156,037] 128,270 (128,776) (48,724) [5,30,7350] [1,245,756] [10,6035] [156,035] [125,747] 128,270 (128,776) (48,724) [530,7350] [1,145,56] 575,066 170,1015 433,104 (71,466) 252,120 (21,796) 687,169</td></t<>	<u>32481.078</u> 51 <u>078.131</u> 5915606 51.023.02 5574.670 5550539 3365152 5627.239 5318388 3342,882 5356 \$4456.689 54.076.139 531.1351 531.237.277 53138351 513145397 51317861 531.016.22 \$5465.689 54.078.91 53.256.75 54.731.682 53414.856 5242.8564 53.116.42 53.106.42 53.101.647 53.131.64 53.133.65 \$5385.686 54.094.11 53.254.35 54.925.14 53.005.53 537.856.44 53.466.93 53.2575.87 53.531.96 53.076.65 53.076.65		(580,241) [1,546,350] (65,111) 366,957 (1,357) 26,971 223,501 19,020 66,872 [5,00,7350] [2,0,937] (65,020) 103,156 [156,037] 128,270 (128,776) (48,724) [5,30,7350] [1,245,756] [10,6035] [156,035] [125,747] 128,270 (128,776) (48,724) [530,7350] [1,145,56] 575,066 170,1015 433,104 (71,466) 252,120 (21,796) 687,169
Total Revenue (Payments) Received	2003.003 2003.2014 2014.000 32.000.00 32.0000.00 32.0000.00 32.0000.00 32.0000.00 32.0000.00 32.0000.0000	50,041,630 549,410,084 538,633,855 538,259,133 528,268,641 519,781,424 516,501,259 516,202,675 516,493,925 518,695,791 59,969,3	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	[\$5,924,490] [\$11,903,591] [\$106,243] \$2,350,290 [\$444,208] [\$1,004,206] \$868,505 [\$1,711,113] \$344,511
Low Income Residential	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
Large C&I	791 801 915 825 856 890 771 961 654 941 1,020 223,789 229,915 232,942 216,098 239,633 229,862 222,907 250,074 221,730 249,732 265,789	<u>3.131</u> <u>3.422</u> <u>4.264</u> <u>3.429</u> <u>3.429</u> <u>3.535</u> <u>3.500</u> <u>3.5007</u> <u>3.5007</u> <u>3.619</u> <u>3.429</u> 829 <u>849 649 891 754 859 836 926 834 738 2 253.323 <u>257.272 23,5577 240,4861 244,993</u> <u>247,279</u> <u>239,4861 239,432</u> <u>243,556</u> <u>231,579</u> <u>98,4</u></u>	22 3.8% - 128.8% - 3.2% 8.8% - 2.5% 2.5% 2.5% 2.5% 2.5% 2.5% 2.5% 2.5%	229 (44) 1200 425 1200 435 1200 435 1200 1200 1200 1200 1200 1200 1200 120
Residential Low Income Residential	ue (Unita 1:- Unit 1:0) [56,653,669] [55,653,609] [55,652,79] [52,552,719] [51,445,654] [55,95,01] [51,610,928] [35,271,627] [50,787,584] [57,958,94]	5808,744 (5835,541) (5104,540) (5961,756) (57,343,103) (51,667,447) (5940,147) (51,203,55) (51,235,275) (55,206,128) (51,083,016) (51,203,271) (51,203,275) (51,203,271) (51,2	표 - 2011년 - 2012년 - 2012년 - 2012년 - 3012년 - 3013년 - 3013년 - 3012년 - 3012	5333,472 6,579,129 4,671,647 13,183,476 914,772 505,795 (996,442) (575,653) (85,494 5) [\$2,143,727 1,060,930] 177,669 1,183,822 49,103 4,370 (251,457) [251,457] 233,256] 2
Small C&i	[339,340] [5128,249] [5120,244] [337,251] [349,779] [549,448] [515,677] [337,378] [37,378] [37,2548] [5121,423] [37,2548] [5121,421] [312,421] [31	Stollasii Stablesii Stollasii Stollasiii Stollasiii Stollasiii	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	1990/244 1372,893 512,474 (191,462) (1
Total Customers on Arrearage Mgmt/Forgiveness Pl Residential	SMPL_12 (S2,266,872) (S6,852,473) (S2,236,112) (S2,345,112) (S2,456,112)		60	(\$1,966,626) \$11,340,059 \$5,039,009 (\$1,989,866) \$2,081,971 \$1,154,225 (\$2,066,291) (\$18,337) (\$1,627,747) [66] [95] [160] [151] [206] [236] (226) [216) [197]
Low Income Residential				$ \begin{bmatrix} - & 111 \\ - & - & 0 \\ - & - & - & 0 \\ - & - & - & 0 \\ - & - & - & 0 \\ - & - & - & 0 \\ - & - & - &$
Total		992 999947 + 875 729 729 720 + 613 555 478 449 4	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c} - & - & - & - & - & - & - & - & - & - $
Customers Disconnected for Non-Payment Residential Low Income Residential Small C&L Medium C&L	$ \begin{bmatrix} - & -\frac{1}{3} & -\frac{50}{3} \end{bmatrix} - \frac{-\frac{3}{2}6}{-1} = \frac{-\frac{13}{4}4}{-1} - \frac{62}{13} = -\frac{120}{37} \begin{bmatrix} -\frac{133}{-3} & -\frac{60}{3} \end{bmatrix} - \frac{-1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{-1}{-1} = -\frac{1}{2} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{-1}{3} \end{bmatrix} - \frac{-1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{-1}{3} \end{bmatrix} - \frac{-1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{-1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{-1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{2} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3} \begin{bmatrix} - & -\frac{1}{3} \end{bmatrix} - \frac{1}{3} \end{bmatrix} - \frac{1}{3$		0	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$
Medium C&i	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	<u>3</u>	
Residential	4,871] 5,617] 6,513] 6,784] 6,595] 6,311] 5,977] 5,519] 4,699] 4,496 4,299] 1,334 1,474 1,843 1,783 1,614 1,627 1,543 1,705 1,554 1,454 1,267	4,878 4,677 3,358 2,929 3,220 3,412 2,984 2,910 3,350 3,605 3,5 858 767 592 605 654 723 644 605 651 650 6	92 - 4.0% - 40.2% - 55.0% - 52.5% - 48.3% - 52.7% - 51.3% - 39.3% - 22.3% - 22.3% - 22.5% - 50.4% - 63.1% - 63.0% - 58.2% - 22.3% - 55.2% - 50.4% - 63.1% - 63.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2% - 50.4% - 53.1% - 53.0% - 58.2% - 55.2\% - 50.4\% - 53.1% - 53.0% - 58.2\% - 55.2\% - 50.4\% - 53.1% - 53.0% - 58.2\% - 55.2\% - 50.4\% - 53.1\% - 55.2\% - 50.4\% - 53.1\% - 55.2\% - 50.4\% - 53.1\% - 55.2\% - 50.4\% - 53.1\% - 55.2\% - 50.4\% - 53.1\% - 55.2\% - 50.4\% - 53.1\% - 55.2\% - 50.4\% - 53.2\% - 55.2\% - 50.4\% - 55.2\% - 50.4\% - 55.2\% - 50	[12] [12] [12] [12] [12] [12] [12] [12]
Small C&I	$ \begin{bmatrix} - & -541 & - & -571 & - & -681 & - & -651 & - & -461 & - & -291 & - & -291 & - & -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 & -& -491 &$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	40 – →7.00 – →1.60 – 20.63 – 66.75 – 1.15.00 – 137.00 – 396.64 – 396.54 – 282.55 – – – 21 – 30.00 – 31.55 – 20.75 – 31.35 – 51.35 – 52.05 – 20.00 – 20.05 – 0.07 – 20.05 – 7 – 10.00 – 30.05 – 0.07 – 10.05 – 660.05 – 600.05 – 0.07 – 0.07 – 0.07 – 0.07 – 61 – 1.25 – 41.55 – 35.55 – 35.75 – 35.75 – 35.55 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 – 42.05 – 35.65 –	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Large C&I	5,236 7 7,166 8,435 8,437 8,247 8,057 7,569 7,268 6,247 6,000 7,544 8,247 8,051 7,569 7,268 6,247 8,000 7,544 8,256 8,25	- <u>5,797</u> - <u>5,793</u> - <u>4,005</u> - <u>3,640</u> - 4,007 - 4,301 - <u>3,775</u> - <u>3,775</u> - 4,214 - 4,45 ² - 4,4 25 586 538 - <u>500 400 561 - 515 200 591 - 5775 5175 50</u> - 55 665 279 - 55 290 07 - 512 905 975 517 257 /	84 - 42.84 - 44.15 - 36.85 - 53.75 - 48.14 - 32.85 - 31.55 - 42.05 - 38.65	(777) (3,355) (4,755) (4,641) (5,363) (4,226) (3,357) (2,357) (1,769)
Small C&I	543.556.142 53.463.717 53.463.717 53.663.163 53.663.163 53.663.163 53.663.163 53.663.163 53.663.163 53.663.163 53.663.163 53.647.163 53.653.163 53.753.173 53.753.173 53.753.163 53.753.173 53.753.173 53.753.1735.1735.1735.1735.1735.1735.173	S1.112.359 S1.109.048 S1.009.276 S001.533 S424.555 S305.336 S432.015 S305.246 S307.203 S704.845 S3.707.473 S2.882.166 S24.703 S704.845 S105.246 S307.203 S704.845 S3.707.473 S2.882.166 S2.451.920 S10.847.968 S31.970.764 S30.986 S1.551.386 S3.127.203 S30.866 S3.125.136 S31.970.764 S30.986 S3.127.971 S40.8602 S654.284 S60.366 S3.1351.386 S3.1370.761 S1.970.764 S1.97	79 - 663% - 33.9% - 17.1% - 262% - 2.1% - 14.4% - 32% - 31.5% - 24.0% 66 - 21.3% - 7.6% - 21.8% - 6.5% - 3.4% - 6.2% - 5.4% - 14.5% 30 - 24.5% - 14.6% - 4.5% - 3.7% - 7.6% - 4.5% - 3.7% - 7.6% - 4.5%	[S1,137,20] 1.837,827 3.887,848 (44,159) 1.050,193 257,767 (S1,766) 3.964,771 (1.566,901) [
Medium C&I	1997/1997 - 1997/1	\$2,611,929 \$2,555,201 \$3,418,983 \$2,162,061 \$1924,661 \$1924,661 \$198,294 \$1,624,483 \$1,624,483 \$1,624,085 \$1,6	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	[577 501] 1.182,807 555,813 [577,820] 256,613 307,604 306,644 [58,583,305) 52,675,399 54,793,305 (51,813,007) 759,749 256,604 307,604 306,644 [58,583,305) 52,675,399 54,793,305 (51,813,007) 535,113,05 (51,813,007) 535,113,105 (51,813,007) 535,113,105 (51,813,007) 535,113,105 (51,813,007) 535,113,105 (51,813,007) 535,113,105 (51,813,007) 535,113,105 (51,813,007) 535,113,105 (51,813,007) 535,113,105
Residential	33.663163 32.224,713 st.25.310 38.7290 668.837 35.97201 35.857.93 31.84.793 55.077164 53.077164 53.663163 53.2247,715 st.225.310 58.77204 668.837 5307201 35.95201 31.84.793 55.077164 53.0771714 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 53.077164 <td>56.3% 58.0% 48.1% 46.5% 34.9% 54.4% 27.2% 26.5% 27.5% 31.8% 20 34.5% 16.5% 13.8% 15.4% 9.7% 4.6% 10.5% 12.5% 8.2% 5.2%</td> <td>21</td> <td></td>	56.3% 58.0% 48.1% 46.5% 34.9% 54.4% 27.2% 26.5% 27.5% 31.8% 20 34.5% 16.5% 13.8% 15.4% 9.7% 4.6% 10.5% 12.5% 8.2% 5.2%	21	
Medium C&I		1 1 2 3 2 3 2 3 5 3 5 15 6 4 3 5 5 15 6 4 3 5 5 15 6 4 3 5 15 6 1 1 7 <th7< th=""> 7 7 7</th7<> <td>38 26.2% 10.5% 26.5% 30.5% 35.7% -27.0% 26.5% 20.0% 98 -23.6% -8.8% -16.2% -14.4% -14.4% -21.1% -10.1% -4.8% 98 -23.6% -0.6% -17.2% -24.4% -25.4% -0.1% -4.8% 98 -23.4% -10.2% -26.4% -25.4% -0.1% -10.1% -3.1% 98 </td> <td>$\begin{array}{cccccccccccccccccccccccccccccccccccc$</td>	38 26.2% 10.5% 26.5% 30.5% 35.7% -27.0% 26.5% 20.0% 98 -23.6% -8.8% -16.2% -14.4% -14.4% -21.1% -10.1% -4.8% 98 -23.6% -0.6% -17.2% -24.4% -25.4% -0.1% -4.8% 98 -23.4% -10.2% -26.4% -25.4% -0.1% -10.1% -3.1% 98	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Iotai	b1.8% 58.0% 52.7% 47.3% 43.6% 41.6% 48.7% 44.4% 61.0% 64.6%	00.075 58.875 47.175 50.175 41.0% 36.8% 30.3% 31.9% 33.4% 34.5% 22	-23.876 -15.87% -22.1% -22.0% -30.5% -23.3% -31.5% -22.2%	-14.7% -7.9% -11.7% -10.4% -13.3% -9.7% -15.3% -9.9%

Date:	12/12/2020		
	2019	2020 2019 / 2020 Variance (Percent Change)	2019 / 2020 Variance (Amount Change)
# of Customers Residential	Mair Apr May Jun Juny Jung Sep Oct Nov Dec Jun Peo 625.131 625.274 624.582 624.195 624.379 624.580 625.333 626.158 628.946 631.451 631.298 632.586	mar Apr may Jun Jun Aug sept Oct NOV 141122000 Mar Apr May Jun Jun Aug sept Oct NOV Dec	Mar Apr May Jun Jul Aug Sep Oct Nov Dec 8.681 10132 9.829 10273 9.146 10529 9.924 12.132 10.903
Low Income Residential	2 54,078 54,066 54,058 53,983 53,965 53,983 53,965 53,965 54,340 54,440 54,445 44,85 54,540 54,440 54,445 54,540 5	<u>34,569</u> <u>54,579</u> <u>55,330</u> <u>55,270</u> <u>55,946</u> <u>54,527</u> <u>55,946</u> <u>54,540</u> <u>51,881</u> <u>51,128</u> <u>50,852</u> <u>0.9%</u> <u>1.0%</u> <u>2.4%</u> <u>2.4%</u> <u>3.7%</u> <u>1.3%</u> <u>1.1%</u> <u>4.1%</u> <u>5.9%</u> <u>71,624</u> <u>71,658</u> <u>71,815</u> <u>71,815</u> <u>71,826</u> <u>71,826</u> <u>71,827</u> <u>72,028</u> <u>72,057</u> <u>2.9%</u> <u>3.1%</u> <u>3.1%</u> <u>2.9%</u> <u>2.8%</u> <u>2.8%</u> <u>2.6%</u> <u>2.4%</u> <u>1.9%</u>	491 523 1272 1287 1983 675 579 [2,199] (3,202) 1,995 2,191 2,133 1,996 1,978 1,946 1,822 1,690 1,310
Medium C&l Large C&l	13.174 13.182 13.181 13.125 13.210 13.212 13.226 13.2291 13.231 13.335 13.365 1.8.16 1.8.15 1.8.15 1.8.14 1.8.14 1.8.15 1.8.21 1.8.29 1.3.291 13.231 13.335 13.365 13.366 7.67.878 7.67.878 7.67.849 7.67.940 7.67.165 7.67.440 7.66.101 7.77.101 7.77.176	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
I of Customers w/ Arrears	765,828 765,995 765,518 762,940 765,135 765,446 766,459 765,491 769,117 772,191 772,126 773,776 100 724 109 270 100 257 90 177 106 144 106 550 100 346 110,547 112,607 116,886 116,444 138,087		11,389 13,076 13,465 13,754 15,287 15,224 12,352 11,606 8,947
Low Income Residential Small C&I	22,259 23,424 21,501 20,069 20,012 20,119 21,174 21,573 22,383 23,385 24,390 22,234 10,373 12,661 12,665 12,315 10,489 12,482 10,004 13,194 12,720 12,206 12,206	22081 22,0051 20,951 21,159 20,9051 21,255 21,515 19,937 19,934 9,934 -3.48 -568 -2.68 538 458 568 5.88 168 -7.48 -12.58 15,913 16,645 14,233 13,676 12,795 12,568 11,869 12,749 13,205 14,475 53.48 31.88 12.68 41,58 3.98 458 -4.97 22.58 0.18	(771) (1,321) (569) 1,070 893 1,126 342 (1,586) (2,845) 5,540 4,015 1,588 4,010 480 2,079 (613) 2,345 11
Medium C&I	1.649 2.188 2.006 1.519 1.670 1.613 1.637 1.627 2.080 2.124 1.855 1.925 168 245 232 170 227 127 214 180 218 257 228 196	2488 3,092 2244 2220 2,072 1,847 1,838 1,967 2,171 2,028 49.7% 41.3% 11.9% 46.1% 10.8% 14.5% 0.1% 20.9% 44.% 266 326 326 241 265 310 243 200 219 261 278 58.3% 33.1% 3.9% 55.9% 36.6% 37.3% 6.5% 21.7% 19.7%	819 904 238 701 202 234 1 340 91 <
Total # Arrears 30-60 Residential			
Low Income Residential Small C&I	5,033 5,160 4551 0111 4591 6600 5300 4838 4999 5059 4826 5,941 6100 7,424 7474 7,645 5,684 7,556 5,388 8,218 7,630 6667 7,364	4.172 3.899 3.367 3.782 3.173 3.293 4.445 3.521 3.521 3.257 3.489 -17.0% -24.4% 5.7% 30.9% -15.5% 1.5.5% 1.5.5% 5.294 5.549 5.299 6.742 6.831 8.302 60.5% -11.1% -28.2% 18.6% -30.3% -2.4% -29.9% 25.1% -16.5%	(854) (1,26) (1,088) (229) (1,418) (737) (855) (1,317) (1,642) 3,595 (909) (2,091) 891 (2,351) (1,357) 1,354 (1,387)
Medium C&I	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	- 1457 - 1.101 - 1.012 - 1.013 - 1.015 - 1.015 - 1.015 - 1.016	670 160 (250) 261 (200) (91) (186) 198 (116) 83 15 (200) 38 25 21 (33) 14 12
# Arrears 60-90	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	14557 0448 51486 3527 40555 5529 50555 5529 5528 5528 5528 5528 5529 5527 3549 1655 11255 1255 1255 1255 1255 1255 125	$ \begin{array}{c c c c c c c c c c c c c c c c c c c $
Low Income Residential	3,570 3,388 3,102 2,600 2,135 2,150 2,415 3,085 3,071 2,965 3,243 3,004 2,411 2,222 2,898 2,196 2,013 2,271 2,297 2,300 2,174 2,365 2,595 2,235	3,302 2,806 2,509 2,203 1,925 1,831 2,124 2,157 2,048 1,844 7,538 1,272. 1,921 4,831 3,0338 3,338 3,100 4,728 2,535 1,873 1,753 1,480 1,566 1,643 1,977 1,821 3,238 112,8% 10,8% 14,7% 12,9% 3,48% 31,8% 24,6% 9,3%	[268] [582] [593] [397] [210] [319] [291] [928] [1,023] 779 2,506 (313) (323) (260) [791] (731) (657) (202)
Medium C&I	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	4751 8341 4751 3361 3331 266 2191 260 344 268 2094 151.2% 3.7% 2.5% 3.4% 3.6% 3.8.1% 3.2.5% 3.7% 3.2.5% 3.4% 3.2.5\% 3.2.5\%	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
# Arrears 90> Residential	30,978 32,412 33,848 37,440 38,362 37,558 37,558 37,554 42,509 44,576 45,870 44,199	47,433 57,901 65,550 66,752 66,520 68,484 67,254 70,702 75,474 75,330 53.15% 78.6% 94.5% 78.3% 73.4% 82.2% 79.1% 88.5% 77.5%	16,455 25,489 32,002 29,322 28,158 30,899 29,696 33,188 32,965
Low Income Residential Small C&I Modulus C&I	14,255 14,876 13,973 13,458 13,285 13,349 13,459 13,650 14,863 15,450 16,088 14,410 2,021 2,219 2,213 2,675 2,657 2,534 2,629 2,716 2,802 2,775 2,944 2,78 	14,607 15,389 15,085 15,154 15,807 15,531 14,947 14,309 14,683 14,601 2,5% 3,5% 8,0% 12,6% 19,0% 16,5% 11,1% 4,8% -1,2% 3,187 4,677 6,515 6,118 5,748 5,539 5,004 4,364 4,402 4,352 5,77% 100,0% 17,18% 128,6% 116,5% 10,5% 60,7% 57,15% 10,0% 1	<u></u>
Large C&I	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
\$ Arrears 30-60 Residential	15,553,204 16,267,798 12,042,108 8,886,354 9,556,170 11,240,100 12,5535,131 0,979,726 10,577,419 10,719,280 13,260,62 13,886,64 13,269,670 13,260,62 13,260,	18,429,191 17708,339 15,538,919 14,770,132 11,165,177 15,410,484 15,004,920 15,353,843 13,098,706 5113,935,171 17,8% 8,9% 29,0% 66,2% 15,9% 37,1% 50,4% 39,8% 23,8%	\$2,789,987 1,440,541 3,496,811 5,883,778 1,529,007 4,170,334 6,365,407 4,374,117 2,521,287
Small C&I	2,314,874 2,545,604 1,912,070 1,2278,883 1,715,470 1,1521,352 1,975,841 1,641,265 1,1748,084 1,734,990 1,999,389 2,445,758 2,246,747 3,131,547 2,172,547 1,1	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	[580,040] [10,93,593] [40,929] 20,146 [17,53,86] 139,011 237,776 [15,97,7] [388,662]
Large C&I	2,183,407] 2,787,280] 1,920,514] 1,412,145] 2,070,565] 1,131,387] 2,469,455] 1,005,355] 1,747,290] 2,559,851] 2,584,715] 2,713,745 526,437,981] 528,109,455] 520,537,889] 515,080,293] 517,418,555] 517,615,479] 521,374,549] 517,388,099] 518,220,844] 519,340,890] 522,449,465] 528,429,080]	2,222,226 2,259,580 2,258,580 2,258,186 3,238,590 2,590,118,535 524,396,526 523,423,012 524,219,44 522,252 2,560,370 1,52,544 1,165 1,25,54 1,165 1,25,54 1,165 1,25,54 1,165 1,25,54 1,165 1,25,54 1,165 1,25,54 1,165 1,25,54 1,165 1,25,54 1,165 1,25,54 1,165 1,25,54 1,25	51,089,441 463,376 465,376 11,56,023 1,316,384 1,499,307 (28,177)] 1,256,907 1,113,00 54,161,389 53,543,314 54,795,062 58,856,640 52,699,981 56,770,789 57,045,463 56,831,334 54,073,428
S Arrears 60-90 Residential I ow Income Residential	6,979,799 7,896,401 7,993,674 6,097,482 4,571,190 4,287,067 4,687,583 5,842,574 5,790,180 5,382,935 6,458,420 8,285,361 - 2,41,194 - 2,820,477 - 2,55,727 - 5,51,954 - 1,90,396 - 2,172,12		53,812,624 4,066,840 3,351,539 4,291,118 4,086,747 2,857,143 4,391,863 5,224,339 4,209,464
Small C&I	661,876 747,968 821,400 625,014 478,396 514,943 555,876 689,386 607,079 574,404 835,587 574,705 741,517 787,400 526,472 493,047 512,016 463,175 502,707 552,109 562,193 562,984 573,586	1,127/52] 1,795,918] 1,708,804 1,261,770 98,110 844,487 956,790 1,066,556 1,067,556 594,522 65,454 140,154 106,754 61,055 64,054 61,055,154 61,055,154 61,055,155,155,155,155,155,155,155,155,15	5445,887 1.047,950 887,404 635,756 505,174 329,544 380,314 377,258 406,797
Large C&I	466,771 506,709 506,709 506,671 317,509 307,780 307,800 307,675 7287,269 215,214 242,653 699,192 307,807 151,344,335 512,722,083 512,686,700 59,397,915 57,199,199 56,847,516 57,249,681 58,946,955 88,809,555 88,313,241 510,405,412 512,049,033	252247110 251224020 231225492 231254116 231255 2312341264 23225 231251 231265 231264 231255 23125 23	\$236,632 535,213 189,907 318,622 968,752 1,054,325 202,284 541,783 258,751
Residential	18,341,187 19,867,237 21,086,406 23,226,854 24,007,656 23,926,997 23,802,670 23,858,645 26,239,925 27,458,256 29,004,165 29,874,684 11,754,374 11,715,578 11,715,578 11,715,477 11,548,755 11,2715,672 11,715,578 11,715,578 11,715,471 11,548,755 12,476,655 12,615,322 12,726,428 12,889,150 13,789,248 14,074,652 14,721,054 13,809,500	32,507,502 38,586,005 44,148,467 47,339,782 50,832,240 54,140,799 55,266,777 60,007,936 65,659,583 567,132,275 77.8% 94,2% 109,4% 103,8% 111,7% 126,3% 132,2% 15,15% 150,3% 14,47099 15,552,060 16,509,070 16,64,24,39 18,007,784 18,165,553 17,621,147 15,756,172 17,028,412 517,080,578 22,5% 22,3% 25,5% 32,5% 44,3% 44,5% 38,5% 30,1% 22,9%	\$14,266,315 18,718,798, 23,062,081 24,112,928 26,824,584 30,213,762 31,464,107 36,149,281 39,428,758 52,692,775 2,836,402 3,268,753 4,093,574 5,531,719 5,550,301 4,894,719 3,877,022 3,289,164
Small C&I	1,125,267 1,213,763 1,306,186 1,317,338 1,331,390 1,277,337 1,265,551 1,315,249 1,437,371 1,509,839 1,556,600 1,705,335 843,665 831,338 853,395 879,892 934,779 916,200 1,003,123 990,462 1,049,815 1,100,484 1,114,107 1,058,784	1,549,784 2,598,862 3,545,578 4,107,420 4,420,101 4,554,579 4,224,316 3,918,847 4,166,744 54,243,056 73,378 122,278 179,159 211,778 227,078 256,458 233,858 197,978 139,978 139,978 119,978 119,978 119,978 119,978 119,978 110,978 120,778 175,078 146,678 146,378 14	<u>5224,517</u> <u>1483,059</u> <u>2,339,352</u> <u>7,789,482</u> <u>3,088,711</u> <u>3,275,642</u> <u>2,958,765</u> <u>2,603,408</u> <u>2,729,373</u> <u>532,542</u> <u>922,768</u> <u>1,688,708</u> <u>2,030,240</u> <u>2,119,078</u> <u>2,065,902</u> <u>1,755,674</u> <u>1,455,78</u> <u>1,556,689</u> <u>509,749</u> <u>1,464211</u> <u>2,42,766</u> <u>1,566,02</u> <u>6,64416</u> <u>8,262,777</u> <u>8,157,707</u> <u>6,958,645</u> <u>7,733,658</u>
Total	253,7801 275(85) 371,1591 300,723 365,081 475,1591 400,7051 475,1561 442,7051 445,1581 455,1581 435,7251 419,5001 315,785 252,259,273 334,906,111 536,339,103 538,274,362 539,115,599 539,211,591 539,228,479 539,517,855 542,910,526 544,641,370 546,815,226 546,781,688		390,481 146,4211 242,746 516,4021 664,416 826,277 816,707 995,645 735,568 541,952,885 541,889,971 544,784,973 593 -
Residential	40,960,190 44,031,435 41,082,188 38,210,691 38,215,016 39,454,164 41,129,767 40,680,945 42,598,524 43,571,012 48,722,747 56,428,698 18,522,347 17,738,021 16,118,641 15,547,777 15,665,403 16,161,620 16,420,845 17,154,879 17,675,094 19,179,014 18,832,722	61,223,116 68,237,846 70,932,619 72,498,514 70,553,354 75,695,409 83,351,143 88,428,681 88,758,034 90,097,720 50,9% 55,0% 72,8% 88,9% 94,4% 102,7% 112,5% 108,4% 194,482,241 20,115,122 20,148,992 20,483,611 21,170,483 21,444,554 21,448,598 20,190,411 19,987,152 520,106,798 9.1% 6.3% 13,6% 27,1% 36,2% 36,9% 32,8% 23,0% 16,5%	\$20,868,925 24,226,181 29,910,431 34,287,823 32,440,338 37,241,239 42,221,376 45,747,736 46,159,510 \$1,632,634 1,192,775 2,410,971 4,364,970 5,622,706 5,779,161 5,306,478 3,769,566 2,832,273
Small C&I	4,122,016 4,507,335 4,039,655 326,976 3225,778 344,231 3797,269 3,645,983 3,845,213 3,812,213 4,391,316 4,500,207 4,258,816 4,704,389 3,813,678 3,122,824 3,706,709 3,225,574 3,662,218 3,338,294 3,975,604 3,392,184 3,366,300 4,243,660 4,245,660 4,256,660 4,256,660 4,256,660 4,256,660 4,	6,118,711] 8,137,203] 7,092,203] 7,310,333] 7,077,107 7,404,265 7,370,003] 7,128,254] 7,165,544] 57,073,423] 48,454] 50,254] 50,4	51.996,695 3,629,868 3,653,166 4,040,737 3,546,401 3,990,034 3,572,754 3,482,971 3,322,301
Total Billed Sales kWh or therms	7 2.884.959 3.572.144 2.890.155 2.000.617 5.738.053 1.394.713 3.211.836 1.765.873 2.455.673 3.010.037 3.711.206 2.835.01 570.011.88 575.737.650 569.58.829 562.752.569 563.739.752 563.674.586 567.662.709 565.852.041 569.949.752 555.75 50.011.89 575.737.650 569.58.929 562.752.569 563.739.752 563.674.586 567.662.709 565.852.041 569.949.752 555.75	597/072,961 5109,366,699 5109,730,555 5111,119,613 5111,020,208 5117,089,566 5122,489,067 5124,041,266 5127,033,470 5128,935,033 38.5% 44.4% 57.7% 77.1% 74.2% 83.9% 80.2% 88.4% 81.6%	51,299,292 1144,511 298,292 1 199,104 298,092 3,192,044 298,092 3,395,056 737,222 3,477,334 2,205,487 514,591,371 533,520,049 540,166,873 548,367,044 547,246,456 553,415,582 554,525,358 538,185,255 557,052,441
Residential	249,961,813 203,392,856 197,891,015 198,297,493 274,460,888 347,737,188 265,643,409 190,963,111 188,402,630 243,580,135 295,302,002 233,881,985 21,123,701 17,515,416 16,580,000 15,916,176 20,630,919 25,810,603 192,257,259 14,392,617 14,737,828 19,441,313 22,165,445 18,324,612 19,441,314 32,165,415 19,413,145 19,414,145 19,4145 19,4145 19,4145 19,4145 19,4145 19	227358,423 225,209,232 216,577,895 216,665,986 320,432,715 385,812,409 270,492,731 211,584,284 209,571,857 N/A 9.0% 10.7% 9.4% 9.3% 16.7% 10.9% 1.8% 10.8% 11.2% 18,77,705 17,947,499 16,599,823 235,5208 29,42339 20,241,989 15,123,222 15,769,781 N/A -11.1% 6.6% 8.2% 6.8% 14.0% 14.0% 5.1% 5.1% 7.0%	(22,603,390) \$21,816,376] \$18,666,880 \$18,366,493 \$45,971,827 \$38,075,221 \$4,849,322 \$20,621,173 \$21,169,227 (238,971) \$1,162,288 \$1,367,649 \$1,079,653 \$2,894,108 \$3,612,795 \$984,391 \$51,051 \$51,031,954 uran real \$1,6423,070] \$1,623,0721 \$1,623,0724 \$1,075,653 \$2,894,108 \$3,612,795 \$984,391 \$51,070 \$1,657,794 \$1,070 \$1,075,774 \$1,070 \$1,
Medium C&I	0.024.997 23,983.476 51083.013 53,21,483 500,321 66,22,479 93,900,406 00,7474 47,000,80 23,964,461 00,125,003 10,222,171 103,118,055 1018,132,41 116,763,882 113,767,165 116,85,1032 101,498,868 947,4522 107,498,1332 113,767,105 106,009,462 207,851,004 215,250,844 190,444,782 194,342,846 221,138,906 240,623,435 214,367,767 190,894,212 197,343,004 203,771,699 103,748,589 222,013,984	362010391 52/29/832 49/21/201 89/21/210 59/21/210 60/45/202 53/74/2015 53/86/210 53/85/57/1 105/16/210 104/16/201001 104/16/201001 104/16/201000000000000000000000000000000000	(1300,560) (22,053,557) (22,452,165) (54,552,557) (30,100) (22,053,577) (31,464,85) (31,664,86) (34,00
Total Billed Total Revenue \$	649,664,385 552,785,314 559,697,707 563,941,241 692,007,820 816,459,519 675,029,240 548,525,285 542,349,613 630,516,966 611,109,635 639,156,701	525,149,073 599,514,913 563,391,322 564,946,244 715,556,768 518,355,024 648,624,723 565,276,059 537,393,647 N/A 3.8% 0.7% 0.2% 3.4% 0.2% 4.1% 3.8% 0.9%	[24,515,322] 56,729,599 53,693,615 51,005,003 523,588,948 51,895,505 (527,404,517) 520,750,774 [54,955,966]
Low Income Residential	57,558,547 58,448,527 550,40,278 543,594,607 565,573,564 576,573,564 543,774,576 556,474,764 552,557,564 557,873,774,576 57,025,549 54,743,44 53,884,46 53,884,467 53,586,078 54,571,754 53,727,653 53,779,841 53,987,21 55,570,448 56,313,907 54,977,924 555,570,448 55,513,477,924 555,570,448 55,513,477,924 555,570,448 55,513,477,924 555,570,448 55,513,477,924 555,570,448 55,513,477,924 555,570,448 55,570,566 51,578,712 55,570,566 51,578,712 55,570,566 51,578,712 55,570,566 51,578,712 55,5570,566 51,578,712 55,5570,566 51,578,712 55,5570,566 51,578,712 55,5570,566 51,578,712 55,5570,566 51,578,712 55,5570,566 51,578,712 55,5570,566 51,578,712 55,570,566 51,578,712 55,5570,566 51,578,712 55,5570,566 51,578,712 55,570,566 51,578,712 55,570,566 51,578,712 55,570,566 51,578,712 55,570,566 51,578,712 55,570,566 51,578,712 55,570,566 51,578,712 55,570,566 51,578,712 55,570,578,570 51,578,5	575211181 572992148 5625177281 555284211 58214258 582592011 582142589 582592011 582142689 582597753 0.781 12081 12	535,04801 522,226,191 522,052,1031 522,052,1031 522,052,1031 522,052,1031 52,048,0101 [\$2,660,124), (\$511,844), (\$229,055), (\$108,444), \$407,089 \$170,152 \$102,585 (\$845,551), [\$825,000], [\$895,00711 (\$522,035), [\$228,743] [\$40,0480], \$521,226 \$781,485 \$(\$10,97,101) \$444,434 \$499,4261
Medium C&I	552766.057 522.532.243 519.984.266 518.471.066 542.95.424 520,650.630 520,514.368 519.799.899 516.734.088 522.110.184 527.141.284 522.786.316 527.996.240 556.695.93 524.423.56 51.735.934 534.666.63 525.540.587 524.318.314 525.57217 520.532.168 555.5721.70 529.4721.82 5155.896.040 529.680.941 510.787.848 510.070.784 51 513.460.01 513.682.794 5127.5475 510.518.104.155 5127.214 513.518 512.514.613.84	522,515,889 520,188,485 518,616,883 518,6027,384 521,399,749 528,358,532 527,644,590 520,365,713 517,364,458 511,697,070 -12,6% -0.05% -6.8% -2.4% -11,9% 18,0% 34,8% 2.9% 3.8% -523,510,510,510,510,510,510,510,510,510,510	[S1,260,168] [S1,267,470] [S1,267,470] [S2,285,575] S3,707,502 S73,103,222 S55,514 S63,0421 [S4,691,152] [S2,186,766] [S2,267,086] [S2,207,086] S5,200,711 S49,467 S1,173,428 S2,188,232 [S2,010,169] S1,918,241 S49,467 S1,173,428 S2,188,232 [S2,010,169] S1,918,411 S49,467 S1,173,428 S1,852,326 S1,852,326 S1,918,241 S49,467 S1,173,428 S1,852,326 S1,852,326 S1,918,241 S49,467 S1,173,428 S1,852,326 S1,852,326 S1,852,326 S1,918,241
Supplier Receivables Purchased (for EDCs)(1) Residential			
Low Income Residential			
Large C&I	┫╺╴┛╸╴┛╴╴╹╴╴╹╴╴╹╴╴┕╴╴┕╴╴┶╴╴┶╸╴┷╸╴┷╸╴┙╸╴]	
Total Total Revenue Billed \$ (Line 11 + Line 12) Residential	79.385.302 63.446.327 56.480.259 49.549.106 66.513.964 73.756.186 61.142.720 58.648.425 55.155.205 82.178.103 102.204.276 77.413.035	79.921.78 77.999.146 68.517.723 55.814.231 81.14.584 88.849.021 69.194.889 61.204.822 61.603.909 535.577.753 0.7% 15.0% 21.3% 12.6% 26.5% 17.8% 13.2% 4.4% 11.7%	5536,436 - 9522,819 - 12,037,464 - 6,265,125 - 17,627,620 - 13,092,834 - 8,052,169 - 2,556,397 - 6,448,704
Low Income Residential	7,002,594 4743,494 3,884,361 3,364,875 3,988,078 4,371,287 3,722,653 3,779,841 3,988,771 5,570,248 6,313,907 4,977,928 15,774,904 12,768,911 10,960,202 9,911,363 12,700,912 12,741,550 11,547,543 11,374,742 11,242,666 15,097,666 17,897,312 15,355,596 17,977,928 17,978,912 17,	4342.470 4131.650 3.655.266 3.256.431 4.395.167 4.541.439 3.825.237 2.934.290 3.162.696 51.891.210 -38.0% -12.9% 5.6% -3.2% 10.2% 3.9% 2.8% -22.4% -20.7% -14.84807 12.516.876 10.732.078 9.480,277 12.521.337 13.552.304 12.607.562 11.873.366 10.742.445 56.455.206 -5.7% -2.0% -2.1% -4.3% 5.2% 5.1% 9.2% 4.3% 4.4% -2.1% -2.1% -2.1% -2.1% -2.1% -2.1% -2.1% -2.1% -2.2% 5.2% 5.1% 9.2% 4.3% -2.2% 5.2% 5.1% 9.2% 4.3% -2.2% 5.2% 5.1% 9.2% 5.2% 5.2% 5.2% 5.2% 5.2% 5.2% 5.2% 5	[52,660,124] [611,844] [219,065] [108,444] 407,089 170,152 102,585 [845,551] [826,026] [\$985,097] [222,743] [430,436] 621,226 781,485 1,099,719 494,434 (499,426) [\$23,50,109] [23,27,43] [430,436] 621,226 781,485 1,099,719 555,404,404 499,426)
Large C&I	27/995.040 26,495.953 24,423.562 21,735.934 21,459.053 25,925.587 24,318,314 25,572,217 20,573,198 25,572,170 29,472,823 24,489,631 5135,495,698 5129,986,598 5129,598 5129,598 5129,598 5129,598 5129,598 5129,598 5129,598 5129,598 5129,5986,5986,598 5129,5986,5986,5986,5986,5986	23.04.882 (14),6882 (21),642 (71,086,705 (25),655 (25),656 (25),65	[54,691,32] [23,662,66] [22,670,68] [53,00,77] [494,867] [17,3428] [21,82,32] [20,101,69] [4,814,11] [510,960,305] [53,908,927] [57,955,165] [510,583,334] [516,255,127] [518,925,802] [518,532,926] [5760,924] [57,672,085] [10,900,305
Total Total Revenue (Payments) Received (2)	81,855,903 76,025,627 64,713,050 51,077,617 56,336,356 69,077,057 65,340,750 61,285,503 50,085,824 66,405,347 84,475,276 79,791,07 41,511,723 5,389,763 4412,411 4418,556 53,222,941 348,256 33,332,92 377,250 72,729,41 2,962,741 44,652,21 5,775,77 16,911,73 14,755,528 1,370,345 9,790,350 13,353,557 11,322,399 11,045,549 3,166,511 11,765,149 1,556,575 14,740,155	- 2012년 - 2220년 - 2220년 - 2212년 - 2212년 - 222년 - 222년 - 2220년 - 22	[52,250,202] (526,158) 2157,220 10,235,587 7761,308 7165,044 6435,022 2,577,979 6,622,204 (6656,022 2,577,979 6,622,204 (666,056,022 2,577,979 6,622,204 (125,200)(125,200 (125,200 (125,200)(125,200 (125,200)(125,200)(125,200)(12
Small C&I	4153.123 538783 4412411 448505 542241 348248 338742 327250 7247349 2947349 348505 147547 16511.73 1475537 1370345 970057 1470057 1470057 1474057 25333747 23305370 234411 17386502 1804130 2365547 1557746 1984173 154256 1861643 2425770 2425770 2425770 2425770	$\frac{14}{252} \frac{142}{11,221,24} + \frac{11,221,245}{11,221,245} + \frac{11,248,244}{11,248,210} + \frac{11,248,244}{11,248,210} + \frac{11,248,244}{11,248,210} + \frac{11,248}{11,248} + \frac$	[5:330,48] [3:330,68] [3:330,58] [3:330,58] [3:330,58] [3:330,48] <th[3:30,48]< th=""> [3:330,48] [3:330,48</th[3:30,48]<>
Large C&I	25,967,784 23,849,883 26,959,712 20,215,781 20,215,781 21,947,339 25,521,372 20,989,469 24,470,781 20,527,129 22,147,610 26,001,757 24,998,388 255,215,407 5146,346,3472 512,527,512 512,027,93,21 5112,221,314 5132,076,146 5121,033,716 5120,539,759 577,688,220 5122,217,512 5154,802,266 5147,675,766 5122,012,012,012,012,012,012,012,012,012,	\$146,545,423 \$121,647,041 \$126,518,771 \$111,738,022 \$118,493,966 \$132,789,131 \$140,610,414 \$119,990,205 \$105,329,705 \$47,420,676 6.2% -15.1% -4.5% 8.7% 7.4% 0.5% 16.2% -0.5% 7.8%	<u>(\$2,014,118)</u> (4,895,640) (2,746,988) (618,346) 715,130 (4,579,784) 7,132,472 (1,949,398) (414,183) (59,670,984) (\$21,699,331) (\$5,914,578) \$8,958,713 \$8,170,832 \$712,985 \$19,576,698 (5549,554) \$7,631,485
Kesidential	523,776 524,809 540,038 488,613 561,929 544,499 533,751 599,287 525,587 584,206 599,014 552,360	- 552.700 552.182 556.208 586.000 522.389 577.506 555.236 555.236 557.205 252.523 1.27% 7.1% 3.0% 19.5% 5.4% 6.1% 6.1% 6.0% 1.7% 6.0% 1.	71,984 37,273 16,170 97,456 30,460 33,107 32,085 (10,284) 31,588 10,3566 (1,120) 1,588 (1,73) (2,667) (1,748 3,787 (2,432) 371
Small C&i	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $
	- - 2.119 - 2.099 - 2.330 - 2.115 - 2.228 - 2.025 - 2.221 1.225 - 2.221 1.225 - 2.238 - 1.2025 - 2.012 2.238 - 1.025 - 2.025 1.025 7.64.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05 7.77.00.05	2236 1.071 2.364 2.222 - 2231 - 2231 - 2239 2.771 2.489 - 2771 - 2489 - 2771 - 5384 - 5384 - 5384 - 3584 - 3484 - 4484 - 4686 - 2015	- 117 - 126 - 34.04 - 15.519 - 37.07 - 34.05
Residential	[54,469,602] [512,582,301] [58,453,681] [51,665,512] [51,730,005] [52,730,040] [52,638,478] [55,066,523] [51,730,005] [52,730,005]	(\$1,772,964) \$2,146,625 \$1,646,843 (\$5,539,274) \$20,023,939 \$10,666,889 (\$4,381,893) (\$2,660,060) \$4,882,823 \$11,167,637 - 61,276 - 117,1% -120,0% 277,2% 97,1% 126,7% -24,4% 0.8% -3,6% - \$888,255 \$641,113 \$241,094 \$164,688 \$1,277,469 \$1,390,774 \$566,625 \$13,89,17 \$515,677 \$66,874 -228,4% -15,664 -115,664 \$249,9% 44,4% 77,8,8% 77,664 -39,664	\$2,736,638 14,728,927 9,879,644 (4,070,762) 9,866,312 5,927,790 1,416,147 (21,582) (183,500 (51,963,236)) 1,496,482 769,344 1,218,319 912,332 427,751 (27,236) (368,664) (600,105)
Residential Low income Residential Small C&I Medium C&I Large C&I Total	1 05.1086.219 15.2486.010 15.248.0100 5.20.037 5.064.264 54.25.234 55.418 52.006.621 1548.273 51.240.02.05 53.248.567 52.248.604 5415.148 52.056.251 1548.273 51.291.402 53.248.567 52.248.604 5415.148 52.056.251 1548.274 55.458	2000.71 51,129,421 51,129,421 51,129,429 52,129,52 51,129,52 52,12	52,7256,638 14,728,937 9,879,5644 (4,070,7631) 9,866,532 5,927,790 1,415,147 (21,382) (831,300) (S1,662,736) 1,466,4821 796,344 1,218,319 9,12,332 477,751 727,556 (862,642) (963,146) (S1,652,736) 1,466,4821 796,344 1,218,319 12,332 (466,045) 982,2431 (1083,149) (S2,652,811) 3,744,4251 1,648,242 1,648,242 1,648,2441 (419,199) (S2,672,813) 3,744,4251 1,648,2441 (502,757) (31,40,794) 400,547 32,22301 862,2431 (108,199) (S2,672,812) 3,724,4251 1,648,2441 (502,757) (31,40,794) 400,547 32,22303 862,243 (108,199) (S2,672,873) 3,739,1311 7,733,131 7,733,131 (440,241) (402,711) 2,232,944 1 (S1,209,271) 325,5608,2357 51,346,451 58,694,295 518,212,817 (51,040,772) 51,310,479 540,600 1
Total Customers on Arrearage Mgmt/Forgiveness Pl	(\$13,1,309) (\$13,353,444) (\$16,700,081) 5253,032 \$21,165,877 \$4,866,093 \$211,882 (\$1,358,345) \$39,945,608 \$28,310,888 \$28,227,335 (\$2,687,298 ang (AMP)		(\$1,289,321) \$25,5608,237 \$13,369,743 \$1,624,621 \$8,084,785 \$18,212,817 (\$1,043,772) \$1,310,479 \$40,600 \$
Customers on Arrearage Mgmt/Forgiveness Pl Residential Low Income Residential Small C&I	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	(240),(273),(239),(240),(441),(450),(470),(359),
Small C&I			
Total Customers Disconnected for Non-Payment Residential	$\frac{1}{1} - \frac{5^{1/22}}{1} - \frac{5^{1/22}}{1} - \frac{5^{1/21}}{1} - \frac{5^{1/22}}{1} - \frac{5^{1/22}}$	$ = \underbrace{ - c_{000}}_{21} = \underbrace{ - c_{000}}_{21} = \underbrace{ - c_{000}}_{21} = \underbrace{ - c_{000}}_{21} = \underbrace{ - c_{010}}_{21} = -$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Residential	$\begin{array}{cccccccccccccccccccccccccccccccccccc$		
Small C&l	$\begin{array}{c} -1 \\ -1 \\ -3 \\ -4 \\ -4 \\ -4 \\ -3 \\ -3 \\ -1 \\ -1 \\ -2 \\ -1 \\ -1 \\ -1 \\ -1 \\ -1$	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Customers on Payment Plans Residential			(57) (527) <th(< td=""></th(<>
Customers on Payment Plans Residential Low Income Residential Smail C&I Medium C&I Large C&I Total	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$
Large C&I Total	$ - \frac{37}{17} - \frac{41}{1} - \frac{45}{1} - \frac{56}{1} - \frac{55}{1} - \frac{55}{1} - \frac{52}{1} - \frac{24}{1} - \frac{39}{1} - \frac{39}{1} - \frac{60}{1} - \frac{45}{11} - \frac{52}{11} - \frac{42}{1} - \frac{39}{1} - \frac{60}{1} - \frac{11}{11} - \frac{52}{11} - \frac{42}{11} - \frac{39}{11} - \frac{42}{11} - \frac{39}{11} - \frac{45}{11} - \frac{52}{11} - \frac{42}{11} - $	- 3 - 3 - 3 - 4 - 3 - 4 - 3 - 3 - 3 - 3	$\begin{array}{c c c c c c c c c c c c c c c c c c c $
Current A/R Residential Low income Residential Small C&I Medium C&I	55,492,047 41,572,556 35,607,414 36,452,247 41,310,260 49,552,644 43,536,500 53,566,0754 43,317,163 56,627,415 60,760 61,513,66 6070,005 3,720,308 2,990,861 2,671,137 771771 3,20,0776 3,097,819 7,101,540 41,310,540 41,310,540 41,310,540 41,550,540 41,310,540 41,550,550 41,550,550 41,550,550 41,550,560 41,55	_312468 _423468 _ 423627 _ 32777 _ 32727 _ 42226 _ 22226 _ 236277 _ 2362412 _ 2362412 _ 2464 _ 2464 _ 2464 _ 246	[53,349,381] 6,550,612] 10,343,583 1,745,024 15,818,316 13,330,304 4,462,770 5,225,556 2,324,337 5,275,8072) (633,760) 19,128 (9,128,14,128) 19,213,818 (65,745 1,70,111) 163,640 (160,717) (103,707) (103,707)
Small C&I Medium C&I	1109479 8801391 7.198000 7.092706 7.807718 2356137 7.257510 8.37747 1078450 12092381 1175917 110757476 15.92761 13.257197 13.257197 13.258450 12092381 13.59171 13.59171 13.59171 1078450 12092381 11759171	1093375 132718 749134 648539 857558 25009 748126 13564743 1340916 13547594 -128% 39% 7.66% 112% 10.0% 0.4% 313 0.1% -11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.1% 11% 0.4% 11% 0.1% 11% 0.4% 11% 0.1% 11% 0.4% 11% 0.1% 11% 0.4% 11% 0.1% 11% 0.4% 11% 0.1% 11% 0.4% 11% 0.1% 11% 0.4% 11% 0.1% 11% 0.4% 11% 0.1% 11% 0.4% 11% 0.1% 11%	[52,723,007] [483,750] [54,128] [27,838] 665,245 320,011 [83,959] [952,271] [53,339] [51,001,800] 522,2524 281,127 [558,711] 870,477 1,198,708 354,064 222,666 4,126 [52,251,885] 507,237 6,518 [69,667] 627,422 3,83,048 [145,277] 174,347 [55,071]
Large C&I	1767,466 [5192781] 13727197 1378673 11471,857 [1352,380 [1350,380] 1350035 [2366,559 [1302739] 1657414 [1320202] 1746579 17885359 [164447] 1405779 1534499 [1543431 [1540,857] 1586705 [156715] 1596850 [1745697] 1745679 109.221,905 [36,521,87] [37,093,19] [37,082,466 [380,468,511 [391,293,341 [355,462,207] [31,890,541 [315,652,451] 311,566,577] [311,310,232		[51,20,048] 507,237] 6,538 [51,302,98] 107,202 [343,754] [145,775] 174,347 [53,902,98] [51,20,048] 172,72647 1,549,931 153,232 [392,232] 1502,239] 161,767 161,767 161,767 161,767 161,767 192,342 192,123 192,123 192,123 192,123 192,124 161,767 161,767 192,144 19
Collection Effectiveness	· · · · · · · · · · · · · · · · · · ·	57558 50581 49.298 46.198 46.198 46.398 46.398 46.398 42.698 38.698 23.5989.398 -20.198 -9.798 -21.198 -20.298 -21.698 -31.198 -26.398 -27.098 -27	
Low Income Residential		는 가지함 - 그에지함 - 그에지한 - 그에지는 - 에지가 - 이지가 - 이지가 - 이지가 - 그에지 - 그는 그에지 - 그가 - 그지가 - 그지가 - 그지가 - 그에지 - 그에지 - 그에지 - 그에지 - 바이지 - 이지지 - 가지지 - 지지지 - 이지가 - 이지가 - 이지지 - 그에도 - 그에지 - 그	
Total		85.1% 81.1% 87.3% 86.2% 80.4% 81.7% 88.5% 85.2% 81.7% 70.5%41.%41.%37%44.8 60.8% 66.5% 52.9% 50.3% 57.1% 56.1% 52.3% 48.6% 46.9% 35.0%10.6% 15.9% -20.5% -13.6% -15.6% 4.8.7% -26.7% -18.6%	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$

Footnotes (if necessary) (1) Summed on billing month rather than calendar month. (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

COMBINED

Company: Tab: Date:

Narragansett Electric Company (Electric Business)

COMBINED

12/12/2020